

TUYA SMART MINI DESIGN WI-FI CONTROLLER IR REMOTE CONTROL

APP Name	Tuya Smart / Smart Life
Compatibility	Amazon Alexa / Google Assistance
Voltage	DC5V 2A. Power adapter not included. Daily electricity consumption: 0.024 kW
Wi-Fi Frequency	2.4GHz
Infrared Open Distance	7m
Product Size	69mmx34mm

Product Details

- This product is a smart IR remote controller used for household appliances such as TVs, air conditioners, Astro set-top boxes, remote-controlled fans, etc. When used with an Amazon Alexa or Google Home speaker, voice control over most devices is also possible.
- The built-in remote-control database supports over 6000 devices with an infrared frequency of 38kHz. Other remote-controlled devices not included in the built-in database can be manually configured, although voice commands may be limited.
- With app-control, you'll be able to control your home devices from your internet connected mobile phone or tablet, so you can have your air conditioner switched off even before you get home from work.

FAQ

What devices can be controlled with IR blaster remote control?

You can control most branded television, remote-controlled standing fans, air conditioners and other infrared remote enabled appliances.

What should I do to set up the IR blaster remote control with my mobile phone or table?

Firstly, make sure your mobile device and the IR blaster remote control are powered on, and connected to the same home Wi-Fi network. Then follow the steps in the accompanying installation manual.

Can I control devices through 2G/3G/4G network?

The IR blaster remote control and mobile device are required to share the same Wi-Fi network when adding IR blaster remote control for the first time. After device configuration succeeds, you can remotely control devices through your 3G/4G cellular networks. Currently it does not support 5G network.

What should I do when device configuration fails?

- Check whether the IR blaster remote control is powered on or not.
- Check whether your mobile device is connected to 2.4GHz home Wi-Fi network.
- Check your network connectivity, make sure the router is working properly.
- Make sure the Wi-Fi password entered is correct when adding remote control.

Can the IR blaster remote control be used to control devices (e.g. televisions) in other rooms or on different floors, like a different bedroom and does it work through walls?

- The IR blaster remote control will only work with devices in the same room, less than 7m away (in direct line of sight). It cannot go through walls, and customers need to make sure there are no obstacles between IR blaster remote control and the IR enabled devices they wish to control. To control devices in a separate room, an additional IR blaster remote control will be needed.

Can I still control devices like my AIFA or Matrix television that is not included in the pre-installed device list? And will I be able to voice control them?

- Some OEM electronic brands that are widely available in Brunei Darussalam like AIFA and Matrix are not currently available in the pre-installed list of available remotes available in the app for the IR blaster remote control. They can still be installed using the DIY (Do it Yourself), using the following steps:
 - Select the IR blaster in your list of installed devices in the Tuya/Smart Life app
 - Tap on the '+' / Add Remote Control button
 - Scroll down to "DIY"
 - Select "Custom Type"
 - Place the remote control of your device 3cm away from the IR blaster remote control, hit next step on your mobile device or tablet
 - Hold down the button you wish you to manually control, e.g. the "Power" button for 3 seconds, or until the "Detected Signal" screen appears on your mobile device. Enter the name of the button you added, e.g. "Power"
 - Continue adding other buttons that you would like to add to your DIY remote.
 - Rename your remote control according to the device remote, e.g. "TV" instead of "DIY".
- For remotes that customers have programmed themselves, voice commands are not readily available, once you have set up your DIY remote. Voice commands are still possible if you use an automation created in the Tuya Smart Life and linked to the Amazon Alexa app as a routine, but features will be limited. We recommend purchasing the installation package to assist customers in setting up these features.

What does the Mesh WiFi Device Bundle Promotion offer?

The Mesh WiFi Device Bundle promotion offers customers the opportunity to purchase a mesh WiFi device when they bundle with any dream broadband plan when they sign up to Dream Broadband for 12 or 24 months.