

SMART DOOR LOCK GATEWAY HUB

Product Details

Smart Door Lock Gateway Hub

- Provides wifi control over remotely, including unlocking of door through app, Amazon Alexa or Google Home
- Must be located within 5m of the smart lock intended to be controlled via WiFi
- The Bluetooth-WiFi Gateway is necessary for consumers that desire to connect their smart locks to their home/office WiFi system.
- Once installed, within 5 meters of the smart lock, and within range of the home/office WiFi system, the gateway will enable users to unlock their smart lock remote, using app, Amazon Alexa, or Google Home.

FAQ

General FAQ

If I did not purchase the Bluetooth-WiFi Gateway for Smart Fingerprint Door Handle, will my lock still work?

Without the Bluetooth-WiFi gateway, you can only unlock the door remotely using Bluetooth, which requires the person unlocking the door via the app installed on their mobile phone to switch to be within 7 meters of the door.

The gateway opens up the possibility of opening up the door remotely without needing to be within 7m of the door lock, as long as the home is connected to the internet.

The smart door lock can be controlled either through the Tuya/Smart Life apps (for Bluetooth), or through the TLock app (for WiFi, when paired with the Bluetooth-WiFi hub).

I'm still unsure whether I need the gateway. What circumstances would the gateway be helpful?

If you don't require granting remote access to your home to people outside of your immediate household or extended family members, the Smart Fingerprint Lock can be programmed to save up to 200 individual fingerprints, as well as comes with an emergency mechanical key.

If you opt for home installation through our partners at Smart Space, they will teach you step by step on how to set up fingerprint access for each family member to ensure that they have easy access to your home.

The WiFi connectivity is helpful when you require outside individuals to temporarily access your home/office/premises on a short-term basis.

Does the Bluetooth-WiFi Gateway need to be physically connected to my home router?

The Bluetooth-WiFi Gateway does not need to be plugged into your local router, but it must be placed within 7 meters of the smart lock, as well as in a position where the WiFi signal is strong, to allow for remote control.