



## iPhone 12 Device Bundle

### Terms & Conditions

1. Incorporation by reference.

In addition to:

- i. The General Terms and Conditions of Service;
- ii. Imagine Mobile Postpaid Service Terms and Conditions;
- iii. Imagine Broadband Terms and Conditions;
- iv. Imagine Device Bundle Terms and Conditions;

Which the terms and conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions.

These Specific Terms and Conditions are available on the imagine website or can be requested upon written request.

2. The iPhone 12 series Bundle offers customers the opportunity to purchase the iPhone 12 series (iPhone 12, iPhone 12 Pro, iPhone 12 Pro Max, iPhone 12 Mini) when they bundle with a Dream Broadband Plan (500GB or Unlimited) and any Dream Mobile Bundle, including customers who either:

- a) Sign-Up to Dream Broadband plan (500GB or Unlimited) on a 24-month contract and any Dream Mobile bundle on a 24-month contract.
- b) Re-contract their existing Dream broadband Plan (500GB or Unlimited) on a 24-month contract and Sign-Up to any Dream Mobile bundle on a 24-month contract.
- c) Re-contract both their existing Dream Broadband Plan (500GB or Unlimited) on a 24-month contract and Dream Mobile Bundle plan on a 24-month contract.
- d) Migrate their legacy home Broadband Plans to Dream Broadband (500GB or Unlimited) on a 24-month contract and sign-up/re-contract to any Dream Mobile (Bundled) plan on a 24-month contract.

3. This device bundle is applicable for all new and existing customers subscribed to a Dream Broadband and any Dream Mobile Bundle plan stated below:

**i. Sign-up or re-contract to a Dream Broadband Plan**

Dream Broadband Plan	Contract Period
500GB	24 Months
Unlimited	24 Months

**ii. And sign-up or re-contract to a Dream Mobile Bundle plan**

Dream Mobile Bundle Plan	Contract Period
8GB	24 Months
15GB	24 Months
25GB	24 Months
45GB	24 Months

4. Upfront payment of the iPhone 12 series will vary according to the customer's chosen Dream Broadband and Dream Mobile Bundle Subscription.
5. This device bundle is only available at imagine centres stated below and while stocks last:
  - i. Citi Square, Berakas
  - ii. Panaga, Kuala Belait
6. Customers who are subscribed to imagine employee plans, corporate employee plans and business broadband plans are not eligible for this device bundle.
7. Customers currently on a promotional contract or device bundle contract attached to their Dream Broadband or Dream Mobile service are required to settle necessary fees and charges before the customers are allowed to take the iPhone Bundle as below:
  - i. Customers currently on any discount or promotional contract (e.g Imagine's January Broadband or Mobile promotion of 10% discount offer), will forego their remaining rewards upon signing up.
  - ii. Customers currently on device bundle contract i.e. Mesh or Mobile Bundle, are required to settle the device penalty at a flat rate indicated by imagine.
8. Service cancellations for new broadband sign-ups.
  - i. Customers are not allowed to cancel their broadband application unless there are implications that arise from the network service provider.
  - ii. In the event that the customer requests for a service cancellation due to reasons including but not limited to lack of infrastructure, non-standard installation or additional external costs, cancellation request shall be reviewed by imagine.
9. Customers who have successfully subscribed to dream broadband and dream mobile bundle service are not allowed to downgrade their plan for the duration of contract period upon successful activation.
  - i. In the event that the customer downgrade within the contract period, a downgrade fee will be charged and the customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining cost of the device determined by imagine.
10. Device warranty:
  - i. All iPhone 12 series devices are covered by the Apple One (1) year limited warranty.
  - ii. This warranty is valid for a period of ONE (1) YEAR from the date of purchase from imagine.
  - iii. Customers may claim their warranty and provide receipt of purchase from imagine at the Apple Authorized Service Provider address as below:

**AV Electronics Sdn Bhd**  
**Spg. 88, Unit 27, Block B, Ground and 1st Floor,**  
**Bangunan Awg. Hj Ahmad bin Hj Awg. Hassan &**  
**Anak-Anak, Kg. Kiulap, BSB, Brunei Darussalam, BE1518.**

**Tel : +673 2237650**

**Fax : +673 2237649**

- iv. Full description of Apple One (1) Year Limited Warranty can be found in <https://www.apple.com/legal/warranty/products/embedded-mac-warranty-rest-of-apac-english.html>

11. Change of ownership

- i. Any change of account ownership by the customer on both Dream Broadband and Dream Mobile, except in the event of death or otherwise as consented to by imagine, will be deemed as a breach of contract and will require the customer to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by imagine.

12. One (1) Dream Broadband service and one (1) Dream Mobile Bundle service can only be bundled with One (1) device.

13. Early termination fees

- i. Customers who signed up for the iPhone 12 series device bundle are required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by imagine before they are allowed to re-contract for any future promotional offer or device bundle.
- ii. In the event that the customer terminates or port out their dream broadband or Dream Mobile service within the chosen contract period, the customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by imagine.

14. imagine reserves the right to deem the offer void if the Customer does not comply with the terms and conditions specified for this Promotion including imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by imagine under these terms and conditions shall be additional to the rights conferred by imagine under imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the Customer.

15. All details and particulars registered by the Customer must be true, accurate and complete.

16. imagine shall not be liable for any claims, losses and damages sustained by the Customer.

17. imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.
18. imagine reserves the right to alter these terms and conditions at any time, without prior notice.
19. Customers in this device bundle shall accept the terms and conditions and the alteration thereof.
20. All decisions are at the discretion of imagine and shall be deemed final.