

imagine x Incomm Promotion 2021

Terms & Conditions

1. Incorporation by reference
 - a. In addition to:
 - b. The General Terms and Conditions of Service;
 - c. imagine Broadband Service Terms and Conditions;
 - d. imagine Mobile Postpaid Service Terms and Conditions; and
 - e. imagine Dream Bundle Terms and Conditions

Which terms and conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions.

2. The imagine x Incomm Joint Promotion offers customers discounts on the following when they bundle with any Wish Postpaid Mobile plan on a 24-months contract (herein referred to as 'Promotion')

a) Wish Mobile Bundle

Devices	Free Gifts
Samsung Galaxy Z Flip 3	1) Z Flip 3 Clear Casing with ring 2) UV Sterilizer Wireless Charger
Samsung Galaxy A52s 5G	A52s Tempered Glass
Samsung Galaxy A12 Nacho	A12 Tempered Glass

b) Wish Tablet Bundle

Devices	Free Gifts
Samsung Galaxy Tab S7 FE 5G	Tab S7 FE Book Cover
Samsung Galaxy Tab A7 Lite LTE	Tab A7 Lite Book Cover

3. This Promotion is valid from 27th December 2021 until 31st January 2022 or when any of the specific bundle is out of stock (whichever comes first) (herein referred to as 'Promotion Period').
4. Customers may recontract their Wish Postpaid Mobile with the following criteria:
 - a) Customers who are not on any contract can recontract to any Wish Postpaid Mobile plans of their choice with a minimum 24-month period.
 - b) Customers who are currently serving a Wish Postpaid Mobile contract with a remaining period of six (6) months or less and is not linked to any promotion is also eligible to recontract their plan for this Device Bundle.

- c) Customers who are on an existing contract (promotional or device bundle) will not be able to recontract their plan until their current contract period is completed or the early termination penalty is settled.
5. Customers who are on an existing Dream Bundle (Dream Broadband and Wish Postpaid bundle) contract will be able to sign up but re-contracted for 24-month period on the same plans or higher plans. Downgrade of plans are not allowed.
6. Customers are not allowed to downgrade their subscribed plan within the 24-month contract period. Any downgrade will result in the contract being void and an early termination penalty fee shall be imposed.
7. Customers who are on existing device bundle is eligible to participate in this Promotion when their contract period is completed or early termination penalty is settled.
8. Customers who are on any service promotion or enjoying discounts on their monthly rental charge i.e. Raya Rewards promotion, is eligible to participate in this Promotion. Nonetheless, the discounts will be forfeited and customer shall pay at the normal rate.
9. Customers under imagine's business plans, corporate employee plans are not eligible to participate in this Promotion.
10. The Promotion is only applicable via Incomm Webstore www.incomm.com.bn and Incomm Stores; The Mall, Samsung Experience Store, Kiulap, and Seria branches.
11. Customers may collect their device in-store at Incomm participating stores or opt for delivery upon successful registration.
12. imagine reserves the right to deem the offer void if the customer does not comply with the Terms and Conditions specified for this Promotion including imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the customer. Such rights conferred by imagine under these Terms and Conditions shall be additional to the rights conferred by imagine under imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the customer.
13. All details and particulars registered by the customer must be true, accurate and complete.
14. imagine shall not be liable for any delay, failure, or omission in carrying out this Promotion.
15. imagine shall not be liable for any claims, losses and damages sustained by the customer.

16. imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these Terms and Conditions to cancel or make amendments(s) to this offer as well as the giveaways.
17. imagine reserves the right to revise these Terms and Conditions at any time with one (1) month prior notice to the customers.
18. Customers in this Promotion shall accept the Terms and Conditions and the alteration thereof.
19. All decisions are at the discretion of *imagine* and shall be deemed final.