

imagineBroadband Online Guide

ImagineBroadband Online Guide

How to Sign Up?

1. Select an option to register using Customer Number or Account Number.
2. Enter Customer Number or Account Number and click Validate.
3. Existing contact number and email will appear automatically.
4. Select an option how you want to receive your OTP (One Time Password) and default password, then click the 'Generate One Time Password' button. OTP will be sent through the contact being selected and has an expiry of 15 minutes.
5. Create your Login ID.
6. You need to select security question and give the answer in the Security Answer field provided.

Sign Up

- 1** How do you want to register?
 Using Customer Number
 Using Account Number
- 2**
- 3** Contact No Email
- 4** How do you want to receive your One Time Password & Password?
 SMS Email
One Time Password
- 5** Login ID
- 6** Security Question Security Answer

I agree and have read Terms and Conditions on imagineBroadband account.
 I agree upon successful registration, I will only receive electronic bill.

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How to view/pay bill?

1. Go to 'My Bill' page. All your bills will be listed under 'Bill Details'. You can download your bill by clicking 'Download Bill' button.
2. Click 'Pay Now' button to go to payment page.
3. On your Pay Bill page, you can select and enter the amount you want to pay and click 'Pay Now' button.

1

Bill Details

Bill No	Bill Date	Bill Period	Due Date	Bill Amount	
123456	30-May-2015	01-May-2015 to 30-May-2015	01-May-2015	BND 123.00	Download Bill
234567	30-Apr-2015	01-Apr-2015 to 30-Apr-2015	01-Apr-2015	BND 123.00	Download Bill

2

[Pay Now](#)

3

Pay Bill

Customer No: **23456**

Billable A/C No	Account No	Amount	Amount Paid
<input checked="" type="checkbox"/> 123456	123456	BND 123.00	BND <input type="text" value="40"/>

Promo Code [APPLY](#)

Total Outstanding: **BND 333.00**
Total Payment: **BND 120.00**

[Back](#) [Confirm](#)

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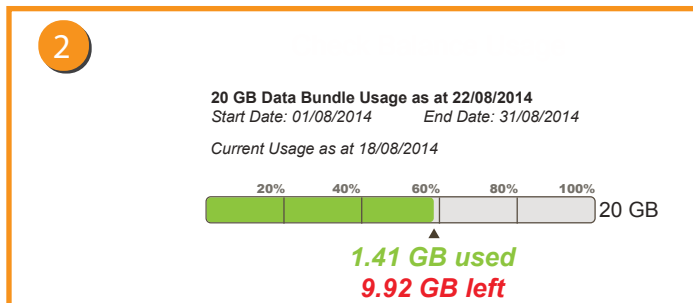
How to view your data usage and top up data?

1. On 'My Usage' page, select your service number and click 'Go'.
2. Your total current usage balance will be stated under the bar
3. To purchase Top-Up Data, click on the drop down and select the desired Top-Up plan and click 'Buy Now' button.

1 **Service No:** 2334344 - HSBB Lite Plan 20 GB ▼ Go

Account No: **456789**
Service No: **123456**
Plan: **HSBB Lite Plan 20 GB**
Total usage as of date: **1.41 GB**
Status: **Unthrottle**

Total Usage & Top-Up History



3

Top-up Data

Select ▼ Buy Now

Earn Free Data

Promo code: Submit