

Imagine x Netcom Gaming Bundle Promotion 2022

Terms & Conditions

1. Incorporation by reference
In addition to:
 - 1.1 The General Terms and Conditions of Service;
 - 1.2 imagine Broadband Service Terms and Conditions;
 - 1.3 imagine Mobile Service Terms and Conditions; and
 - 1.4 imagine Dream Bundle Terms and Conditions.

Which Terms and Conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions.

2. The imagine X Netcom Joint Promotion (herein referred to as 'Promotion') offers customers discounts on the specific devices when they bundle with any Dream Broadband or Dream Bundle plan on a 24-month contract with imagine within the Promotion Period.
3. This Promotion is only applicable during the Promotion Period from 16th September until 15th November 2022 or "while stocks last" basis, whichever is earlier (herein referred to as 'Promotion Period').
4. This Promotion is only available and valid for all new and existing Dream Bundle Customers (hereinafter referred to as "Eligible Customers").
5. Eligible customers on existing device bundle are eligible to participate in this Promotion if they pay for their device subsidy from their existing device bundle contract.
6. Customers who currently bound with any service promotion or enjoying discounts on their monthly rental charge i.e. Raya rewards promotion, is eligible to participate in this Promotion. However, the discounts will be forfeited, and the customers shall pay for the normal rate.
7. Customers under imagine's business plans or corporate employee plans are ineligible to participate in this Promotion.
8. This Promotion is only applicable via Netcom webstore at <https://www.netcomwebsite.com/>.

GAMING BUNDLE PROMOTION

9. This Promotion offers Eligible Customers discounts when they bundle with any Dream Broadband or Dream Bundle plan on a 24-month contract as follows:

Dream Broadband or Dream Bundle's Bundle Options

Broadband Bundle Options	Bundle Code	Devices	Free Gifts
Option 1	GB01	PLAYSTATION 5 DISC VERSION (WITH 1 CONTROLLER)	1) PLAYSTATION 5 DUALSENSE WIRELESS CONTROLLER 2) KINGSTON FURY RENEGADE 1TB M.2 SSD PCIE 4.0 NVME (SFYRS/1000G)

			3) JEYI M.2 SSD COOLING HEATSINK – RED(OTHER-572)
Option 2	GB02	NINTENDO SWITCH OLED MODEL W/ - NEON BLUE & NEON RED JOY / WHITE JOY	1) KINGSTON 64GB MICRO SD CLASS 10 SELECT PLUS (SDCS2/64GB)(KINGSTON-557) 2) UGREEN GAME CARD FOR NINTENDO SWITCH (12 SLOTS) #30212 3) UGREEN PORTABLE CASE FOR NINTENDO SWITCH #50974
Option 3	GB03	DELL G15 (5520) i5-12500H (16GB/512GB/RTX3050/W11/MS)- DARK SHADOW GREY	1) DELL 17" GAMING BACKPACK GM1720PM 2) RAZER DEATHADDER ESSENTIAL – ERGONOMIC WIRED GAMING MOUSE – FRML PACKAGING 3) RAZER SPHEX V3 – ULTRA-THIN GAMING MOUSE MAT – SMALL – FRML PACKAGING
Option 4	GB04	DELL ALIENWARE M15 R7 RYZEN 7-6800H (16GB/512GB/RTX3060/W11/MS) - DARK SIDE OF THE MOON	1) DELL ALIENWARE HORIZON SLIM BACKPACK-AW323P 2) RAZER OROCHI V2 – WIRELESS GAMING MOUSE – AP PACKAGING
Option 5	GB05	LOW SPECIFICATION CUSTOMISED PC	
Option 6	GB06	MID SPECIFICATION CUSTOMISED PC	
Option 7	GB07	HIGH SPECIFICATION CUSTOMISEDPC	

10. New imagine customers who port in or subscribe for a broadband or Dream bundle of 500 GB broadband plans and above are eligible for an extra upfront discount on their gaming bundle choices. The additional upfront discount value varies depending on the number of Wish Postpaid plan and the type of Wish Postpaid plan as indicated below:

10.1 New Dream Broadband customers who sign up or port in with gaming bundle of their choice will receive an addition \$50 discount.

10.2 New Dream Bundle customers who port in or subscribe with gaming bundle of their choice.

Plan	Number of Postpaid Plan (Additional Discount) based on <i>highest</i> Wish Plan			
	1	2	3	4
Wish 5GB	\$100	\$120	\$150	\$200
Wish 10GB	\$150	\$180	\$225	\$300
Wish 20GB	\$200	\$240	\$300	\$400



Wish 45GB	\$250	\$300	\$375	\$500
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- i. New Dream Bundle customers are eligible to combine up to four (4) Wish Postpaid plan combination(s) of their choice. (E.g: Customer may choose three (3) Wish Postpaid plans made up of two (2) Wish 10GB and one (1) Wish 20GB.)
- ii. Customer's additional discount will be based on the highest Wish Postpaid plan selected. (E.g: If the Customer chooses three (3) Wish Postpaid plans made up of two (2) Wish 10 GB and one (1) Wish 20GB, their additional discount will be \$300).
- iii. For any gaming bundle that has an additional discount and the upfront payment is less than additional discount, the device will be free, and the customer has a choice of either using the remaining additional discount to perform purchase with purchase/upgrade for bundle code (GB05, GB06, GB07) or credit to the customer's second monthly bill or both. Refer to the illustration below for more details.

Illustration: -

New Dream Bundle Customer client chooses an UNL100 plans with four (4) Wish Postpaid plans made up of one (1) Wish 45GB and (3) Wish 5GB and bundled with the Nintendo Switch which has an upfront of \$250, the additional discount will be \$500.

Scenario 1 (Using Remaining additional discount to perform purchase with purchase)

Purchase with Purchase	
MSI OPTIX 27" G273QF IPS 2K 165HZ 1MS GAMING MONITOR	\$550

Product	Upfront (before discount)	Additional Discount	Remaining additional discount	Upfront (purchase with purchase and discount)
Nintendo Switch	\$150	\$500	\$350	\$200

Scenario 2 (Using Remaining additional discount to perform credit to second monthly bill)

Product	Upfront (before discount)	Additional Discount	Remaining additional discount	Rebate to second monthly bill
Nintendo Switch	\$150	\$500	\$350	\$350

Scenario 3 (Using Remaining additional discount to perform credit to second monthly bill and purchase with purchase)

Purchase with Purchase	
RAZER BLACKSHARK V2 – WIRED GAMING HEADSET + USB SOUNDCARD	\$120

Product	Upfront (before discount)	Additional Discount	Remaining additional discount (purchase with purchase)	Rebate to second monthly bill
Nintendo Switch	\$150	\$500	\$230	\$230

11. Customers who subscribed under bundle code GB05, GB06 and GB07 are eligible to purchase upgrades as shown below:

LOW SPECIFICATION CUSTOMISED PC (GB05)		
Parts	Item	Upfront Price
GPU	MSI RADEON RX 6500 XT 4G OC MECH 2X GRAPHIC CARD	\$100
GPU	MSI RTX 2060 VENTUS GP OC GRAPHIC CARD	\$300
RAM	KINGSTON FURY 8GB DDR4 3200MT/s SDRAM BEAST RGB KF432C16BBA/8	\$70
Hard disk	KINGSTON 500GB M.2 NVME SSD NV1 (SNVS/500G)	\$5
Case	MSI MAG FORGE 111R CASING	\$20
Case	DEEPCOOL MACUBE 110 MATX CASING - WHITE	\$5
Case	DEEPCOOL MACUBE 110 MATX CASING - BLACK	\$5

MID SPECIFICATION CUSTOMISED PC (GB06)		
Parts	Item	Upfront Price
CPU	AMD RYZEN 7 5800X PROCESSOR	\$170
CPU Cooler	DEEPCOOL 360MM GAMMAXX L360 ARGB AIO COOLER	\$30
GPU	MSI RTX 3070 8G OC VENTUS 3X LHR GRAPHIC CARD	\$220
GPU	MSI RTX 3070 Ti 8G GAMING X TRIO GRAPHIC CARD	\$420
RAM	KINGSTON FURY 2X8GB DDR4 3200MT/s SDRAM BEAST KF432C16BBK2/16 BLACK	\$130
Case	ANTEC DARK SERIES DP501 TG ATX CASING	\$10
Case	DEEPCOOL MATREXX 70 ARGB (3 FAN) ATX CASING	\$50

HIGH SPECIFICATION CUSTOMISED PC (GB07)		
Parts	Item	Upfront Price
CPU	RYZEN 9 5900X PROCESSOR	\$230
GPU	MSI RTX 3080 10G OC VENTUS 3X PLUS LHR GRAPHIC CARD	\$230
GPU	MSI RTX 3090 Ti 24G SUPRIM X GRAPHIC CARD	\$2200
RAM	KINGSTON FURY 16GB DDR4 3600MHZ SDRAM BEAST RGB KF436C18BBA/16 X2	\$220
Hard disk	KINGSTON 2TB M.2 NVME SSD NV1 (SNVS/2000G)	\$130

Case	ANTEC TORQUE BLACK/RED ATX CASING	\$360
Case	DEEPCOOL MATREXX 55 V3 (3 FAN) ARGB ATX CASING - WHITE	\$30

12. Customers who subscribed any of the above gaming bundles are eligible for purchase of up to two additional products at a discounted price as shown below:

Products	Upfront Price
MSI OPTIX 27" G27C6P 1K 165HZ 1MS FHD CURVED GAMING MONITOR	\$300
MSI OPTIX 27" G273QF IPS 2K 165HZ 1MS GAMING MONITOR	\$550
MSI OPTIX 32" MAG321QR IPS 2K 165HZ 1MS GAMING MONITOR	\$700
RAZER LEVEL UP BUNDLE – CYNOSA LITE/VIPER MINI/GIGANTUS V2 – MEDIUM	\$70
RAZER BLACKSHARK V2 PRO – WIRELESS GAMING HEADSET	\$220
RAZER BLACKSHARK V2 – WIRED GAMING HEADSET + USB SOUNDCARD	\$120
RAZER DEATHADDER V2 – WIRED GAMING MOUSE	\$80
RAZER GIGANTUS V2 – SOFT GAMING MOUSE MAT 3XL	\$60
RAZER BARRACUDA X – WIRELESS MULTI-PLATFORM GAMING AND MOBILE HEADSET	\$110
ANDASEAT JUNGLE SERIES 2 GAMING CHAIR FOOTREST EDITION	\$180
RAZER KIYO – DESKTOP CAMERA FOR STREAMING WITH ILLUMINATION	\$80

13. Customers who are on existing device bundle are eligible to participate in this Promotion. Under such circumstance, the Customer shall pay the necessary fees and charges incurred. Unless otherwise stated, those fees shall entail the total amount of discount, device bundle penalty fee (where applicable), as well as the remainder of the months remaining in the contract for that service.
14. First fifty Baiduri credit and debit cardholders who signed up for *Imagine's* dream broadband or dream broadband bundle and purchased any gaming bundle will be eligible to BND100 rebate with a minimum purchase of BND150. Rebates will be credited to Eligible Cardholder's card account within 14 days from the end of the Promotion.
15. Customers who are currently on any service promotion or enjoying discounts on their monthly rental charge i.e. Raya Rewards promotion, are eligible to participate in this Promotion, however, the discounts will be forfeited and customer will need to pay for the normal rate.
16. Customers who wish to recontract their Dream Broadband must fulfilled the requirements as below:
- i. the Customers must not bound in any contract to be eligible to recontract to any Dream Broadband of their choice with a minimum of 24-month period.
 - ii. the Customers who are currently serving a Dream Broadband with a remaining period of six

(6) months or less and are not linked to any promotion also eligible to recontract their plan for this Gaming Bundle.

iii. the Customers who are in any existing contract (promotional or device bundle) will not be able to recontract their plan until their current contract period is completed or if the penalty has been settled. Any promotional offers will also be forfeited if they opt to recontract to be eligible for this Gaming Bundle.

17. Customers who decides to terminate their services during the Promotion Period in order to subscribe for this Promotion will not be eligible for an additional discount as stipulated in Clause 10.
18. Customers are not allowed to downgrade their subscribed plan within the 24-month contract period. Any downgrade will result in the contract being void and a penalty fee imposed.
19. Customers have the option to self-collect their device in-store at Netcom participating stores or opt for delivery upon successful registration.

GENERAL

20. imagine reserves the right to deem the offer void if the Customer does not comply with the terms and conditions specified for this Promotion including imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the customer. Such rights conferred by imagine under these terms and conditions shall be additional to the rights conferred by imagine under imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the customer.
21. All details and particulars registered by the customer must be true, accurate and complete.
22. imagine shall not be liable for any delay, failure, or omission in carrying out this Promotion.
23. imagine shall not be liable for any claims, losses and damages sustained by the Customer.
24. imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.
25. imagine and Netcom reserves the right to alter these terms and conditions with a minimum notice period of thirty (30) days prior to the changes.
26. imagine and Netcom may vary, modify, delete, or add to these Term and Conditions by notice to you in accordance with our usual practice and in accordance with any applicable law as per Clause 21.
27. Customers in this Promotion shall accept the terms and conditions and the alteration thereof.
28. All decisions are at the discretion of imagine and shall be deemed final.