

WIN CASH WITH IMAGINE LUCKY DRAW 2022

Terms & Conditions

1. Incorporation by reference
In addition to:
 - 1.1 The General terms and Conditions of Service;
 - 1.2 imagine Broadband Service Terms and Conditions; and
 - 1.3 imagine Dream Bundle Terms and Conditions.

Which Terms and Conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions.

2. The Win Cash with Imagine Lucky Draw (hereinafter referred to as “Lucky Draw”) offers Customers to stand a chance to enter the Lucky Draw and win cash prizes on a weekly basis or during the Grand Draw when they port-in, sign up or renew contract (hereinafter referred to as “Activities”) with imagine within the Lucky Draw Period.
3. This Lucky Draw commences on 16th September 2022 until 15th November 2022 (hereinafter referred to as “Lucky Draw Period”). However, Customers who participate in the Activities from 1st September are eligible in participating the Lucky Draw and will be automatically included.
4. This Lucky Draw is applicable for all new and existing Dream Broadband and/or Dream Bundle Customers or Biz Broadband and/or Biz Broadband Plus Customers (hereinafter referred to as “Eligible Customers”).
5. The Activities can be made via the following business channels in order to be entitled to enter the Lucky Draw:
 - i. imagine branches or imagine centres.
 - ii. imagine’s website.
 - iii. imagine’s whatsapp.
 - iv. Sales agents.
6. The chances to win the Lucky Draw will vary based on the Activities. For the avoidance of doubt, Eligible Customers who carry out multiple Activities are entitled for multiple Lucky Draw chances as shown below:

Dream Broadband and/or Dream Bundle

Activities	12 Month Contract	24 Month Contract
Port-in	3 chances	5 chances
Sign Up	2 chances	4 chances
Contract Renewal	1 chance	2 chances



Biz Broadband/Broadband Plus

Activities	12 Month Contract	36 Month Contract
Port-in	3 chances	9 chances
Sign Up	2 chances	6 chances
Contract Renewal	1 chance	3 chances

7. In the event where Eligible customer does not win any cash prizes in one of the weekly draws, the same number of chances of Lucky Draw will be forwarded to the next weekly draw and/or Grand draw.
8. In the event that the Eligible customer decides to downgrade, port-out or terminate Dream Broadband and/or Dream Bundle or Biz Broadband/Biz Broadband Plus subscription within the Lucky Draw Period, the Lucky Draw chance(s) shall be deemed void.
9. In addition to Clause 8, in the event that an Eligible customer who decides to downgrade, port-out or terminate Dream Broadband and/or Dream Bundle or Biz Broadband/Broadband Plus subscription within the contract period, the Eligible customer shall pay the necessary fees and charges incurred respectively. Unless otherwise stated, those fees and charges shall entail the total amount of discount as well as the remaining months in the contract.
10. Customers under imagine’s corporate employee plans are not eligible to participate in this Lucky Draw.
11. Any change of account ownership by the Eligible customer, except in the event of death or otherwise as consented to by imagine, the Lucky Draw chance(s) will be deemed void.
12. Eligible Customers shall remain active with their service throughout the Lucky Draw Period, otherwise the Lucky Draw chance(s) will be deemed void. For new Customers, pending active service(s) will be considered eligible for the Lucky Draw and chances will still be valid, unless the Customer breaches Clause 9 while waiting for Broadband installation.

WEEKLY LUCKY DRAW PRIZES

13. The weekly draw will be conducted by a computerized tool from all eligible entries received in accordance with the Terms and Conditions. imagine’s decision is final and no other correspondence will be entertained after. The prizes and schedule for the draw are shown below:



Week	1	2	3	4	5
Date of Activities	01/09/22 – 17/09/22	01/09/22 – 24/09/22	01/09/22 – 30/09/22	01/09/22 – 08/10/22	01/09/22 – 15/10/22
Date of Draw	18/09/22	26/09/22	03/10/22	10/10/22	17/10/22
Week	6	7	8	9	10
Date of Activities	01/09/22 – 22/10/22	01/09/22 – 30/10/22	01/09/22 – 05/11/22	01/09/22 – 12/11/22	01/09/22 – 15/11/22
Date of Draw	24/10/22	31/10/22	07/11/22	*	*
List of Weekly Prizes and No. of Winners for 10 Weeks	\$100 Cash Prizes x 20 winners Free 100GB Data (2 months for Data Plans) or \$4 rebate (for 2 months for UNL Plans) and <i>imagine</i> Gift Bag x 10 winners				

14. Winners will be contacted via phone call during imagine’s business hours as specified below. The Eligible customers are required to ensure that their mobile phone numbers are registered with imagine and recorded by imagine.

Day	Business Hours
Monday – Thursday	8:15am – 5.00pm
Friday	8:15am – 11:15am

15. Each winner will only be entitled to win only one (1) prize item.

16. In the event that imagine is unable to contact the winners after reasonable efforts of which, up to a maximum of three (3) times within three (3) weeks from the date of the draw, imagine may then randomly draw another winner from the pool of the remaining qualifiers.

17. The cash prizes will be transferred into the winners’ respective bank accounts into the winners’ bank accounts. Hence, winners must provide their full details including a copy of identification card and bank account details upon contract by imagine. Account holders must be under the name of the winner. imagine may, at its discretion, consider awarding the prizes in cash if the winner does not hold any bank account. Attempting to claim prizes using a bank account with a different name is strictly non-negotiable.

GRAND DRAW PRIZES

18. The Grand Draw prize is as stated below:

Month	November
Prize	B\$5,000 x 2 winner

19. The Grand Draw event will be held after the end of the Lucky Draw Period that will be announced at a later date.
20. Potential winners will be invited to attend the Grand Draw event and they will be contacted at via phone call. The Customers are required to ensure that their mobile phone numbers are registered with imagine and recorded by imagine.
21. Potential winners or their authorized representatives must be present at the Grand Draw event in order to qualify for any prizes awarded during the event. Representatives must present an original signed identification document to claim any prizes won. Attempting to claim prizes without the signed original identification document is strictly non-negotiable.
22. In the event that the potential winner or their authorized representative is not present at the Grand Draw to receive the prize, imagine will award the prize to the next eligible winner.

GENERAL

23. imagine reserves the right to deem the offer void if the Customer does not comply with the Terms and Conditions specified for this Lucky Draw including imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by imagine under these Terms and Conditions shall be additional to the rights conferred by imagine under imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the Customer.
24. All details and particulars registered by the Customer must be true, accurate and complete.
25. imagine shall not be liable for any delay, failure, or omission in carrying out this Lucky Draw.
26. imagine shall not be liable for any claims, losses and damages sustained by the Customer.
27. imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.
28. imagine reserves the right to revise these Terms and Conditions at any time, with one (1) month prior notice.



29. imagine Customers in this Lucky Draw shall accept the Terms and Conditions and the alteration thereof.

30. All decisions are at the discretion of imagine and shall be deemed final.