



iPhone 14 Bundle 2022

Terms & Conditions

1. Incorporation by reference

In addition to:

- i. The General Terms and Conditions of Service;
- ii. *Imagine* Mobile Postpaid Service Terms and Conditions.
- iii. *Imagine* Device Bundle Terms and Conditions.

Which terms and conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions.

These Specific Terms and Conditions are available on the *imagine* website or can be requested upon written request.

2. The iPhone 14 Bundle offers customers the opportunity to purchase the iPhone 14 series at a lower than retail price if they bundle with a Wish Postpaid Plan on a 24-month contract.
3. This device bundle is applicable for all new and existing customers subscribed to a Wish Postpaid Mobile Plan stated below:
 - Sign-up or re-contract to a Wish Postpaid Mobile Plan

Wish Postpaid Mobile Plan	Contract Period
Wish 15	24 Months
Wish 25	24 Months
Wish 50	24 Months

4. Upfront payment of the iPhone 14 series will vary according to the customer's chosen Wish Postpaid Mobile Subscription.
 - Upfront Payment for iPhone 14

Model	Storage Size	Wish 15	Wish 25	Wish 50
iPhone 14	256GB	\$1,169	\$1,069	\$869
	512GB	\$1,529	\$1,429	\$1,229
iPhone 14 Plus	256GB	\$1,369	\$1,269	\$1,069
	512GB	\$1,769	\$1,669	\$1,469

iPhone 14 Pro	256GB	\$1,509	\$1,409	\$1,209
	512GB	\$1,869	\$1,769	\$1,569
	1TB	\$2,199	\$2,099	\$1,899
iPhone 14 Pro Max	256GB	\$1,659	\$1,559	\$1,359
	512GB	\$2,019	\$1,919	\$1,719
	1TB	\$2,349	\$2,249	\$2,049

5. One (1) Wish Postpaid Mobile Plan can only be bundled with One (1) device
6. This device bundle is only available at *imagine* centres stated below and while stocks last:
 - i. Yayasan, Bandar Seri Begawan
 - ii. Panaga, Kuala Belait
7. Customers who are subscribed to *imagine* employee plans, corporate employee plans and business postpaid plans are not eligible for this device bundle.
8. Customers who are currently on a promotional contract or device bundle contract attached to their Wish Postpaid Mobile Plan are required to settle necessary fees and charges before the customers are allowed to take the iPhone Bundle as below:
 - i. Customers who are currently on any discount or promotional contract will forego their remaining rewards.
 - ii. Customers who are currently on any device bundle contract are required to settle the device penalty at indicated by *imagine*.
9. Service cancellations for new postpaid sign-ups:
 - i. Customers are not allowed to cancel their postpaid application unless there are implications that arise from the network service provider.
 - ii. In the event that the customer requests for a service cancellation due to any reason including but not limited to lack of infrastructure, non-standard installation or additional external costs, the cancellation request shall be reviewed by *imagine*.
10. Customers who have successfully subscribed to Wish Postpaid Mobile Plan are not allowed to downgrade their plan for the duration of contract period upon successful activation.
 - i. In the event that the customer downgrades their Wish Postpaid Mobile Plan within their contract period, a downgrade fee will be charged, and the customer is required

to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining cost of the device determined by *imagine*.

- ii. In the event that the customer terminates their Wish Postpaid Mobile Plan within their contract period, the customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by *imagine*.

11. Device warranty:

- i. All iPhone 14 series devices are covered by Apple Inc for a period of ONE (1) YEAR limited warranty.
- ii. This warranty is valid for a period of ONE (1) YEAR from the date of purchase from *imagine*.
- iii. Customers may claim their warranty and provide receipt of purchase from *imagine* at the Apple Authorized Service Provider address as below:

AV Electronics Sdn Bhd
Spg. 88, Unit 27, Block B, Ground and 1st Floor,
Bangunan Awg. Hj Ahmad bin Hj Awg. Hassan &
Anak-Anak, Kg. Kiulap, BSB, Brunei Darussalam, BE1518.

Tel : +673 2237650
Fax : +673 2237649

- IV. Full description of One (1) Year Limited Warranty from Apple Inc can be found in the link below:

<https://www.apple.com/legal/warranty/products/embedded-mac-warranty-rest-of-apac-english.html>

12. Change of ownership:

- i. Any change of account ownership by the customer on Wish Postpaid, except in the event of death or otherwise as consented to by *imagine*, will be deemed as a breach of contract, and will require the customer to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by *imagine*.

13. Early termination fees:

- i. Customers who signed up for the iPhone 14 series device bundle are required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by *imagine* before they are allowed to re-contract for any future promotional offer or device bundle.
- ii. Any early termination of Wish Postpaid bundled with the iPhone 14 series device, as stated in clause 9(i) will incur penalty fees and charges, including but not limited to a total of rental charges of the remaining months of the contract period and cost of the device.

14. *imagine* reserves the right to deem the offer void if the Customer does not comply with the terms and conditions specified for this Promotion including *imagine's* General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by *imagine* under these terms and conditions shall be additional to the rights conferred by *imagine* under *imagine's* General Terms and Conditions for services and any other terms and conditions agreed and accepted by the Customer.

15. All details and particulars registered by the Customer must be true, accurate and complete.

16. *imagine* shall not be liable for any delay, failure, or omission in carrying out this device bundle.

17. *imagine* shall not be liable for any claims, losses and damages sustained by the Customer.

18. *imagine* reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.

19. *imagine* reserves the right to alter these terms and conditions at any time, without prior notice.

20. Customers in this device bundle shall accept the terms and conditions and the alteration thereof.

21. All decisions are at the discretion of *imagine* and shall be deemed final.