



Grand Draw Promotion FAQ 2022 - 2023

What is the imagine Grand Draw?

Customers are automatically eligible to receive points and/or chance to win imagine's Grand Draw when they do any of these activities below:

1. Switch to Imagine Wish Postpaid/Dream Broadband
2. Sign Up to Wish Postpaid/Dream Broadband
3. Recontract plan
4. Upgrade plan
5. Change plan from Wish Prepaid to Wish postpaid
6. Purchase Booster
7. Bill Payment

What is the duration of imagine Grand draw?

Customers can collect points from 16th November 2022 to 28th February 2023.

Who is eligible for this promotion?

This promotion is applicable for New and Existing Residential customers.

How can we participate?

Customers can receive points when they do the activities below:

Activity	Points
Switch to imagine	6
Sign up to Dream Broadband/Wish Postpaid	5
Change Plan from Wish Prepaid to Wish Postpaid	5
Recontract	4
Upgrade Plan	3
Bill Payment	2
Purchase Booster	2



If we purchase booster more than 1 time, do we receive extra points?

Yes, customers will receive points on every booster purchased (Any type of booster). This also is applicable for Bill payments.

If customer Upgrades their plan within the Promotion period and then Downgrade, are they eligible for this Grand Draw?

Yes, provided that they do other activities. However, their upgrade points will be forfeited.

I'm on Device bundle contract, am I eligible for this promotion?

No, unless customers are to settle their penalty fee or their contract term is less than 6 months remaining.

Minimum amount to receive points for bill payment?

Type	Minimum amount
Dream Broadband	Every \$80, customer will receive 2 points
Wish Postpaid	Every \$30, customer will receive 2 points
Dream Bundle	Every \$30, customer will receive 2 points

Can customers see their points earned?

Yes, customers can check their points at imagine's website.

What are your Grand Draw prizes?

Grand Draw	Prizes	No of winners
1 st Prize	BMW 218i	1 winner
2 nd Prize	Ticket to Tokyo for 2 (5 days 4 nights)	1 winner

How are the winners for the Grand Draw selected?

In March 2023. Winner/Representative/Owner of services will have to be present on the day of the draw.

I wish to terminate my services. Am I eligible for the Grand Draw?

No, any terminations will automatically forfeit your chance to win the Grand draw.

Am I still eligible for Grand Draw if I want to change ownership within the duration?

No, any change of ownership will deem the points void.

Is there a maximum number of times customer can do payment or purchase booster?

No.