

Imagine Shopping Spree Promotion 2023

FAQ

No	Questions	Answers												
1	What is the Imagine Shopping Spree promotion?	Customers can collect points and stand the chance(s) to win a shopping spree when they sign up, upgrade, recontract or switch to any Dream Broadband plan or Wish Postpaid Mobile plans (Wish 6GB & above only) for 12 or 24 months.												
2	What is the duration of this promotion?	It is ongoing from 1 st to 31 st January 2023.												
3	Who is eligible for this promotion?	It is applicable for all new & existing residential customers. Note: Customers on business or corporate employee plans are not eligible for this promotion.												
4	How do I collect points?	Earn points (chances) for the Shopping Spree when you do any of the activities below: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Activity</th> <th>Points</th> </tr> </thead> <tbody> <tr> <td>Switch to Imagine services</td> <td>6 pts</td> </tr> <tr> <td>Signup</td> <td>5 pts</td> </tr> <tr> <td>Wish Prepaid to Wish Postpaid Mobile</td> <td>5 pts</td> </tr> <tr> <td>Recontract</td> <td>4 pts</td> </tr> <tr> <td>Upgrade</td> <td>3 pts</td> </tr> </tbody> </table> <p>Note: 1 point represents 1 chance</p> <p>You will also be automatically included in Imagine's Grand Draw 2023.</p>	Activity	Points	Switch to Imagine services	6 pts	Signup	5 pts	Wish Prepaid to Wish Postpaid Mobile	5 pts	Recontract	4 pts	Upgrade	3 pts
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5	How many winners will there be?	There will be a total of 20 winners.												
6	How will I know if I am one of the winners?	Winners will be notified by phone, email as well as published on social media. If <i>Imagine</i> is unable to contact the winners after reasonable efforts to do so as set out above, the winner's right to the prize will be deemed forfeited and <i>Imagine</i> may then randomly draw another winner from the pool of remaining eligible entries.												
7	How are winners chosen?	Winners will be selected at random from all eligible entries received in accordance with the Terms & Conditions.												
8	How can I confirm that my name is included in the lucky draw?	Your name will automatically be included in the draw once you do any of the activities stated (refer to Q1).												
9	When will the Shopping Spree event be held?	The Shopping Spree will be announced at a later date on our social media channels as well as to the winners.												