

## SAMSUNG S23 BUNDLE PROMOTION 2023

### Terms & Conditions

1. Incorporation by reference in addition to:
  - i. The General Terms and Conditions of Service;
  - ii. Imagine Mobile Postpaid Service Terms and Conditions; and
  - iii. Imagine Device Bundle Terms and Conditions.

Which terms and conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions.

These Specific Terms and Conditions are available on imagine's website or can be requested upon written request.

2. The Samsung Galaxy S23 Bundle Promotion offers Customers lowest price than retail price when they purchase a Samsung Galaxy S23 smartphone series bundled with a Wish Postpaid Plan on a 24-month contract (hereinafter referred to as 'Promotion').
3. This Promotion is valid from 10<sup>th</sup> February 2023 until 10<sup>th</sup> April 2023 (hereinafter referred to as 'Promotion Period').
4. This Promotion is applicable for all new and existing customers who wish to subscribe to a Wish Postpaid Mobile Plan as follows:
  - i. **Sign-up or recontract to a Wish Postpaid Mobile Plan**

Wish Postpaid Mobile Plan	Contract Period
Wish 15	24 Months
Wish 25	24 Months
Wish 50	24 Months

5. For Customers who are Baiduri card holders can enjoy rebate based on their chosen Wish Postpaid Mobile Plan as follows:
  - i. First fifty Baiduri credit card holders who signed up for this Promotion will be eligible for up to BND100 rebate based on which Wish postpaid plan. Rebate will be credited to Eligible's Cardholder card account within 14 days from the end of the Promotion.

Wish Postpaid Mobile Plan	Cash Rebate Amount
Wish 15	\$30
Wish 25	\$50
Wish 50	\$100

6. Customers who sign up from 10<sup>th</sup> February 2023 until 17<sup>th</sup> February 2023 (hereinafter referred to as 'Pre-order Period') will receive one (1) month free rental on their Wish Postpaid Mobile subscription.

7. The upfront payment for the Samsung Galaxy S23 smartphone series will vary according to the Customer's chosen Wish Postpaid Mobile Subscription.

**i. Upfront Payment for Samsung Galaxy S23**

Samsung Galaxy Model	Capacity	Wish 15	Wish 25	Wish 50
S23 Ultra	12GB + 512GB	\$1,799	\$1,699	\$1,499
S23+	8GB + 512GB	\$1,399	\$1,299	\$1,099
S23	8GB + 256GB	\$1,099	\$999	\$799

8. Customers who sign up within the Pre-order Period will be required to pay a deposit of BND100 and the remaining balance of the device's upfront payment upon collection of the device.
9. To be eligible for the Pre-Order promotion, Customer will have the grace period until 27<sup>th</sup> February 2023 to pay the deposit in the event it has not been paid during the Pre-order period and/or the device upfront payment if the phone has arrived.
10. One (1) Wish Postpaid Mobile Plan can only be bundled with one (1) device.
11. This Promotion is available online via imagine website at [www.imagine.com.bn](http://www.imagine.com.bn) or INCOMM website at [www.incomm.com.bn](http://www.incomm.com.bn).
12. Customers who are subscribed to imagine employee plans, corporate employee plans and business postpaid plans are not eligible for this device bundle.
13. Customers who are on existing device bundle or any service promotions on Wish Postpaid Mobile Plan are eligible to participate this Promotion with the following conditions:
  - i. For Customers who are on the existing device bundle who wish to sign up for this Promotion, they shall pay the device penalty.
  - ii. For Customers who are on any service promotions or discounts on their monthly charges who wish to sign up for this Promotion, they shall forgo the remaining rewards or discounts.
14. Service cancellations for new postpaid sign-ups
  - i. Customers are not allowed to cancel their subscribed plan within 24-month contract period.
  - ii. In the event that the Customer requests for a service cancellation due to lack of infrastructure, non-standard installation or additional external costs, the cancellation request shall be reviewed by imagine.
15. Customers who have successfully subscribed to Wish Postpaid Mobile Plan are not allowed to downgrade their plan for the duration of contract period upon successful activation.
  - i. In the event that the Customer downgrades their Wish Postpaid Mobile Plan within their contract period, a downgrade fee will be charged, and the Customer is required

to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining cost of the device determined by imagine.

- ii. In the event that the Customer terminates their Wish Postpaid Mobile Plan within their contract period, the Customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by imagine.

16. Device warranty:

- i. All Samsung Galaxy S23 smartphone devices are covered by Incomm for a period of one (1) year limited warranty.
- ii. This warranty is valid for a period of one (1) year from the date of purchase from Incomm.
- iii. Customers may claim their warranty and provide receipt of purchase from Incomm at the Samsung Authorized Service Provider address as below:

**Samsung Experience Store, Unit 6 & 7,  
Block D, Abdul Razak Complex  
Jalan Gadong, Bandar Seri Begawan,  
Brunei-Muara, BE3519**

17. Change of ownership

Any change of account ownership by the Customer, except in the event of death or otherwise as consented to by imagine, will be deemed as a breach of contract, and will require the customer to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and cost of the device determined by imagine.

18. Early termination fees

Any early termination of the contract will incur penalty fees and charges, including but not limited to a total of rental charges of the remaining months of the contract period and cost of the device.

19. imagine reserves the right to deem the offer void if the Customer does not comply with the Terms and Conditions specified for this Promotion including imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by imagine under these terms and conditions shall be additional to the rights conferred by imagine under imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the Customer.

20. All details and particulars registered by the Customer must be true, accurate and complete.

21. imagine shall not be liable for any delay, failure, or omission in carrying out this device bundle.

22. imagine shall not be liable for any claims, losses and damages sustained by the Customer.
23. imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.
24. imagine reserves the right to alter these Terms and Conditions at any time with one (1) month prior notice to the Customers.
25. Customers in this device bundle shall accept the Terms and Conditions and the alteration thereof.
26. All decisions are at the discretion of imagine and shall be deemed final.