

We are HIRING!

Mediation and Integration Innovation & Technology

Job Summary

The Mediation and Integration is responsible in managing, monitoring and supporting Imagine's middleware operations and integrations, including performing necessary support, escalation and resolution internally or with associated integrated systems. Responsible as the subject matter expert of Imagine's core middleware platform integrating with outside systems.

Requirements

- Bachelor's degree or higher in Computer Science or Software Engineering based fields or equivalent programming project portfolio.
- Minimum of 2 years varied programming experience across several programming languages such as C++, JAVA, PHP and SQL.
- Working knowledge of RHEL Linux environment, commands and shell scripting preferred.
- Strong process modeling and diagnostics skill required.
- Basic knowledge and understanding of information systems, network protocols and telecommunication business.
- Strong listening, interpersonal, written, and oral communication skills.
- Strong analytical skills and ability to communicate specialised technical knowledge.
- Highly self-motivated and directed.
- Logical and efficient, with keen attention to detail.
- Ability to effectively prioritise and execute tasks in timely manner and while under pressure.
- Able to investigate and resolve issues across process flow involving multiple systems.
- Ability to communicate with end-users, peers, management and vendors.
- Able to provide a fast turnaround time in all daily tasks while maintaining accuracy.
- Able to quickly respond to ad hoc requests while prioritising routine tasks.
- Able to support on call and urgent tasks outside office hours remotely.

Key Accountabilities

- Responsible in managing points of integrations between Imagine's business support systems and third-party integrations with the network elements.
- Work closely with application support, Rating & Discounting, and Billing functions.
- Highlight anomalies in data received from outside sources when observed and determined not be as a result of the transformation process.
- Responsible in addressing stakeholders' queries, concerns and issues with integrations and data resulting from it.
- Cooperate with stakeholders in operations, projects and investigations to achieve business goals.
- Responsible in documenting processes, data and incidents for knowledge management and sharing.
- Responsible for reviewing functional and non-functional requirements for both business and technical, plan and perform UAT for changes and new system interfaces change.
- Analyse all requirements and maintain all architecture business systems and documents related to existing and new channels & its associated Interfaces.
- Resolve discrepancies and correct any found within the middleware integration platforms.
- Provide support in all integration processes and design various architecture programs for all new integrations.
- Responsible in maintaining health of the middleware integration platform and its hosting servers.
- Design and develop toolsets to improve efficiency and bridge technical gaps. This includes solutions within middleware integration platform, its hosting servers and external programs.
- All work responsibilities are subject to having performance goals and/ or targets established.

Curriculum Vitae must be submitted to:

recruitment@imagine.com.bn

or via email at recruitment@imagine.com.bn no later than Tuesday, 14th March 2023.

Only shortlisted candidate will be notified.