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business

MANAGED SOLUTIONS
for corporate enterprises

About us

Imagine stands at the vanguard of the telecommunications industry in Brunei. We have a bold vision to redefine the industry by becoming a leading technology company in the country. While we excel as a trusted provider of connectivity, our focus on innovation and forward-thinking allows us to reshape the telecommunications landscape and drive the digital future of the nation.

At Imagine, we constantly push the boundaries of what is possible in the world of technology. Through strategic partnerships with local and regional partners, we introduce cutting-edge technologies such as 5G IoT solutions, cloud technology, and a myriad of other groundbreaking solutions to the market. Our aim is to revolutionize the telecommunications landscape and lead Brunei's digital transformation.

As a trusted connectivity provider, we ensure that our customers have access to seamless and reliable services. However, our commitment extends beyond connectivity alone. We deliver comprehensive technology solutions tailored to the unique needs of businesses. By leveraging advanced technologies, we empower our customers to thrive in the digital age, boosting their productivity, efficiency, and overall business quality.

Imagine understands that true innovation goes beyond delivering connectivity. We strive to be a catalyst for digital transformation in Brunei. Through our unwavering pursuit of innovation, we will reshape the landscape of telecommunications services and expand our offerings to meet the evolving needs of our customers.

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ENTERPRISE SOLUTIONS

SMART SOLUTIONS TAILORED FOR MODERN ENTERPRISE

Beyond Connectivity

Push To Talk (PPT)
Instant voice transmission with button press, like walkie-talkies, for group communication.

Digital Mobile Radio (DMR)
Secure digital communication technology for voice and data transmission over radio networks.

SMS Gateway Service
Facilitating SMS communication and integration between systems and mobile devices.

ZOOM Phone
Bring your corporate identity anywhere with our cloud-based phone system

Data Analytics
Leverage your businesses' data for insights, decisions, growth, and innovation in businesses

Microsoft 365
Managed services consist of proactive managing, monitoring, supporting and evolving the Microsoft 365 environment

Maximise your business potential with our solutions

CYBER SOLUTIONS

CYBERSECURITY PACKAGE

Network Monitoring System
Continuous surveillance optimizing network performance, detecting anomalies, and enhancing security.

Endpoint Security
Securing your devices from cyber threats for network and data protection.

Fortify your business with our next-gen enterprise cybersecurity solutions

For more information, e-mail us at **corp-sales@imagine.com.bn**

PUSH-TO-TALK

over cellular and Wi-Fi

NATIONWIDE COVERAGE

with Wi-Fi and 3G/4G/LTE Networks

SUPPORT

Dispatching, Group Calling, and Location Tracking

Compact and Rugged Radios that are

EASY TO USE

For only
$35
per month

Key Features

🌐 Nationwide Coverage

📶 Built-in Wi-Fi

📍 Gps Positioning

🎤 High-quality Audio

..and more.

PNC370

SMS GATEWAY SERVICE

SMS Gateway is one of imagine's services that provides an alternative channel of communication between government departments and public via SMS.

It provides two-way messaging capabilities (sending and receiving of SMS). The e-Government SMS consists of two applications.

Click here to find out more

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DIGITAL MOBILE RADIO

There is still a demand for 2-way radio service which is driven by quality services, reputable brand, durability, reliable coverage and HSE expectation.

To meet these needs, imagine has added a commercial 2-way Digital Trunked Radio Service to its service portfolio by teaming up with one of the world's leading brand, Motorola.

FEATURES

GPS – Know exact locations of users

SMS – Able to receive and send text messages between radios

Call Alert – Able to receive notification on any calls

Radio Check – Check whether the other radios within Talk Group are switched ON or OFF

Click here to find out more

ZOOM PHONE

Powerful features in one easy-to-use app

Voicemails and Call History

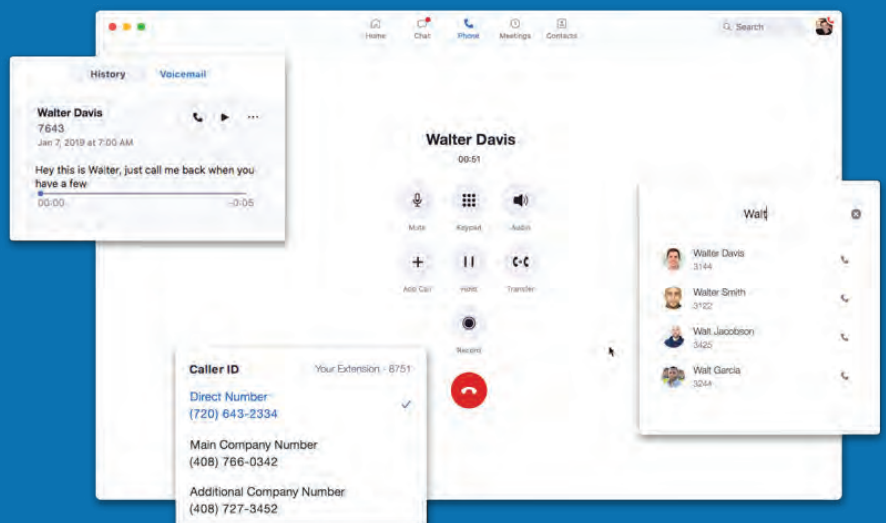View your call history, listen to or read transcribed voicemails, and return calls directly from the app.

Caller ID and Dialing Personas

Easily change the phone number or persona to represent the type of call you're making.

Call Recording

Quickly and efficiently preserve and review phone conversations with the on-demand call recording feature.

Click here to find out more

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DATA ANALYTICS

PRODUCTS

Customer Happiness Index

Predictive analytics platform helping your business to identify and measure drivers that impact Churn, ARPU, CLV and NPS.

LynxSights

Provides retailers with insights about their store visitors including consumer demographic, sociographics, psychographics, competitors, footfall and traffic levels to allow retailers better planning for pdocut mix, displays and promotions.

LynxKite

A complete graph analytics engine equipped with a set of algorithms and applications that amplifies its capabilities to reveal hidden network properties and detect unknown clusters in dormant raw data.

Cylynx

Fraud detection solutions powered by Network Analytics to improve accuracy, transparency and actionability through transaction monitoring and investigation solutions.

TECHNOLOGY

Artificial Intelligence

Providing businesses the opportunity to unleash their competitive advantage using their data and integrating it with IoT and smart automation to achieve business insights, discover opportunities, improve customer experience and increase revenue.

Predictive Analytics

Predict future events using techniques such as data mining, predictive modelling, real-time scoring to analyse customers' behaviour, patterns and trends.

Data Engineering

Equipped with business intelligence professionals to collaborate with stakeholders in understanding business needs and creating solutions based on your unique requirements.

IoT

Combining IoT with analytics to supercharge your business and solve complex business problems while improving productivity.

BOOST PRODUCTIVITY ALL IN ONE PLACE

Mircosoft 365 managed services consist of proactive managing, monitoring, supporting and evolving the Microsoft 365 environment

MICROSOFT 365 BUSINESS PLANS

	Business Basic	Business Standard	Business Premium
OFFICE APPS INCLUDE			
Microsoft Outlook, Word, Excel, Powerpoint, Publisher, Access (PC only)	●	●	●
SERVICE INCLUDE			
Microsoft Exchange	●	●	●
One Drive	●	●	●
Sharepoint	●	●	●
Microsoft teams	●	●	●
Intune	○	○	●
AzureInfo Protect	○	○	●
WEB AND MOBILE VERSIONS OF OFFICE APPS			
Web versions of Word, Excel, PowerPoint, and OneNote	●	●	●
Always up-to-date versions of Word, Excel, PowerPoint, and OneNote for iOS and Android on up to 5 mobile devices and 5 tablets 1	●	●	●
Real-time coauthoring so multiple users can work in the same document, simultaneously	●	●	●
EMAIL AND CALENDARING			
Email hosting with 50 GB mailbox	●	●	●
Use your own custom domain name (for example, yourname@yourcompany.com)	●	●	●
Business-class email on mobile devices, tablets, desktops, and the web with Exchange	●	●	●
Manage your calendar, share available meeting times, schedule meetings, and get reminders	●	●	●
Schedule meetings and respond to invitations with ease using shared calendars	●	●	●
Set up new user emails, restore deleted accounts, create custom scripts, & more from anywhere	●	●	●
TEAMWORK AND COMMUNICATION			
Host online meetings and video calls for up to 250 people with Microsoft Teams2	●	●	●
Chat with your team from your desktop or on the go with Microsoft Teams	●	●	●
Bring together all your team's chats, meetings, files, and apps so you can easily connect and collaborate from one place with Microsoft Teams	●	●	●
Create team sites to share information, content, & files throughout your intranet using SharePoint	●	●	●
FILE STORAGE AND SHARING			
1 TB of OneDrive storage for file storage and sharing	●	●	●
Work on a file and save it directly to OneDrive or SharePoint; your changes are updated across your synced devices	●	●	●
Share files with external contacts by providing access or guest links	●	●	●
Securely share documents and send emails so only those with the right permissions can access the information	●	●	●
Access and sync files on PC or Mac and mobile devices	●	●	●

SECURITY AND COMPLIANCE

	Col 1	Col 2	Col 3
Protect your email against spam, malware, and known threats with Exchange Online Protection	●	●	●
Meets key international, regional, and industry-specific standards and terms, with more than 1,000 security and privacy controls	●	●	●
Control who and when someone has access to your business information with security groups and custom permissions	●	●	●
Create password policies that require users to reset their passwords after a specified number of days	●	●	●

SUPPORT AND DEPLOYMENT

Around the clock phone and online support	●	●	●
99.9 percent uptime guarantee	●	●	●
Maximum number of users	300	300	300
Licensed for commercial use	●	●	●

TOOLS TO BUILD AND MANAGE YOUR BUSINESS

Plan schedules and daily tasks with Microsoft Teams	○	●	●
Make it easier for your customers to schedule and manage appointments with Microsoft Bookings	○	●	●

DESKTOP VERSIONS OF OFFICE APPS FOR PC AND MAC

Fully installed and always up-to-date versions of Outlook, Word, Excel, PowerPoint, OneNote for Windows or Mac (plus Access and Publisher for PC only)	○	●	●
Each user can install the Office apps on up to 5 PCs or Macs	○	●	●

ADVANCED THREAT PROTECTION

Help protect against sophisticated threats hidden in email attachments and links, and get cutting-edge defenses against zero-day threats, ransomware, & other advanced malware attempts with Othce 365 Advanced Threat Protection	○	○	●
Remotely wipe company data from lost or stolen devices with selective wipe from Intune	○	○	●
Restrict the copying or saving of company information to unauthorized apps and locations with app protection for Office mobile apps	○	○	●
Control who has access to company information by applying restrictions like do not copy and do not forward with Information Rights Management	○	○	●
Apply molicies that provide prebreach threat resistance in windows with windows Defender Exploit Guard	○	○	●
Enforce malware protection to help keep your Windows 10 devices safe from viruses, spyware, and other malicious sortware with windows Detender	○	○	●
Enable unlimited cloud archive and long-term preservation policies to ensure you never lose an email with exchange Online Archiving	○	○	●

PC AND MOBILE DEVICE MANAGEMENT

Configure security features and settings on Windows 10 PCs and mobile devices running iOS or Android* with an easy-to-use setup wizard	○	○	●
Use simplified controls to manage policies applied to Windows 10 PCs	○	○	●
Automatically deploy the Office apps to Windows 10 PCSs	○	○	●
Configure your PCs to automatically install Office and Windows 10 updates	○	○	●
Apply security policies to protect business data on all your devices, including iOS, Android*, and Windows PCs with mobile device management from Intune	○	○	●

NETWORK MONITORING

Key Objectives

- Provide real-time network visibility to Imagine
- Provide network performance monitoring at customer's endpoint
- Provide capability to independently monitor and verify SLAs parameters
- Facilitate Imagine in improving customer satisfaction
- Facilitate in troubleshooting and identifying network fault's locations

Value-Added Services

End Point Visibility	Minimise Downtime	QoS Measurements	Fast Troubleshooting	SLA Verification

ENDPOINT SECURITY

PROTECT YOUR DEVICES WITH IMAGINE TRENDMICRO

AGAINST CYBER THREATS

Trend Micro Worry Free Business Security is designed to protect physical and virtualized endpoints in an organizations from malware, data loss and web threats. The service is managed with an intuitive web based management console that is accessible from anywhere.

Click here to find out more

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