



Apple Products Device Launch and Promotional Bundle Offers 2025

Terms & Conditions

1. Incorporation by reference in addition to:
 - i. The General Terms and Conditions of Service;
 - ii. Imagine Broadband Service Terms and Conditions;
 - iii. Imagine Mobile Postpaid Service Terms and Conditions; and/or
 - iv. Imagine Device Bundle Terms and Conditions;
 - v. Imagine Real Device Bundle Terms and Conditions.

Which terms and conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions. These Specific Terms and Conditions are available on Imagine's website or can be requested upon written request.

2. The Apple iPhone17 Device Bundle offers customers a lower price than retail price when they purchase the Apple iPhone17 Smart Phone Series, Apple Smart Watch Series 11 and AirPods Pro 3 with a Real Device Postpaid Device Bundle Plan, Dream Broadband plan or Wish Postpaid plan on a 24-month contract (hereinafter collectively referred to as "Promotion").
3. This Promotion is valid from 6th October 2025 onwards (hereinafter referred to as 'Promotion Period').
4. This Promotion is available on a first-come, first-served basis and is subject to stock availability.
5. This Promotion is exclusively available at the following locations:
 - i. Brunei International Airport Arrival Hall Imagine centre;
 - ii. Citis Square Imagine centre;
 - iii. Panaga Imagine centre;
 - iv. Medan Tanjung Bunut Imagine centre;
 - v. Manggis Mall Imagine centre;
 - vi. Petani Mall Imagine centre;
 - vii. At locations where an Imagine booth is present
6. This Promotion is applicable for all new and existing customers who wish to subscribe to any of the plans as follows:
 - i. Sign-up or recontract or switch to a Real Postpaid Device Bundle Plan

Real Postpaid Device Bundle Plan	Contract Period
Real 38	24 Months
Real 58	24 Months

- ii. Sign-up or recontract or switch to a Dream Broadband Plan

Dream Broadband Plan	Contract Period
Dream Broadband 200Mbps 1.3TB	24 Months

Dream Broadband 300Mbps 1.3TB	24 Months
Dream Broadband 300Mbps 1.8TB	24 Months
Dream Broadband 500Mbps 2.0TB	24 Months
Dream Broadband UNL500	24 Months

iii. Sign-up or recontract or switch Wish Postpaid Plan

Wish Postpaid Plan	Contract Period
Wish15	24 Months
Wish25	24 Months
Wish50	24 Months

7. Customers are not eligible for this Promotion if:
- Customers have any outstanding payments with Imagine;
 - their service is temporarily disconnected or temporarily out of service; and/or
 - Customers subscribe to any Biz Mobile Plans.
8. The monthly rental and instalment charges for this Promotion will vary according to the Customer's chosen Real Postpaid Device Bundle Plan or Dream Broadband Plan Subscription.

Real Postpaid Device Bundle Plan 24 Months Contract Term

(i) Apple iPhone 17 Series

Pricing details for our Real Postpaid Device Bundle Plan of the Apple iPhone17 series models when customers bundle with our Real Postpaid Mobile Plans (Real38 & Real58):

Device Model	Recommended Retail Price	Imagine Customer Outright Purchase Price	MRC + Instalment	
			Real 38	Real 58
			(18GB)	(35GB)
iPhone 17 256GB	B\$ 1,299	B\$ 1,288	B\$ 128	B\$ 148
iPhone 17 512GB	B\$ 1,619	B\$ 1,608	B\$ 158	B\$ 178
iPhone Air 256GB	B\$ 1,619	B\$ 1,608	B\$ 158	B\$ 178
iPhone Air 512GB	B\$ 1,949	B\$ 1,938	B\$ 178	B\$ 198
iPhone Air 1TB	B\$ 2,279	B\$ 2,268	B\$ 198	B\$ 218
iPhone 17 Pro 256GB	B\$ 1,789	B\$ 1,778	B\$ 168	B\$ 188
iPhone 17 Pro 512GB	B\$ 2,119	B\$ 2,108	B\$ 188	B\$ 208

iPhone 17 Pro 1TB	B\$ 2,449	B\$ 2,438	B\$ 218	B\$ 238
iPhone 17 Pro Max 256GB	B\$ 1,949	B\$ 1,938	B\$ 188	B\$ 208
iPhone 17 Pro Max 512GB	B\$ 2,279	B\$ 2,268	B\$ 218	B\$ 238
iPhone 17 Pro Max 1TB	B\$ 2,609	B\$ 2,598	B\$ 238	B\$ 258
iPhone 17 Pro Max 2TB	B\$ 3,259	B\$3,248	B\$ 268	B\$ 288

Notes:

- a. Customers will receive a free Apple 20W USB-C Power Adapter when they bundle the iPhone17 smartphone series with our Real Device Postpaid bundle plans or Wish Postpaid Bundle Plans.

In addition, customers are also eligible for the BIBD Promotion when they bundle the iPhone 17 series with our Real Postpaid Device Bundle Plans, entitling them to a first-month bill waiver. This promotion runs from the 26th of September to 30th of November 2025.

Dream Broadband 24 Months Contract Term

- (i) Apple iPhone17 Smartphone Series

Kindly refer below the pricing details for our Apple iPhone 17 Smartphone Series when customers bundle with our Dream Broadband Plans (Dream 200Mbps 1.3TB, Dream 300Mbps 1.3TB, Dream 300Mbps 1.8TB, Dream 500Mbps 2TB & Dream UNL500).

Device Model	Retail Price	Imagine Customer Outright Purchase Price	Dream Broadband 200Mbps 1.3TB (B\$ 65/mth)	Dream Broadband 300Mbps 1.3TB (B\$ 75/mth)	Dream Broadband 300Mbps 1.8TB (B\$ 118/mth)	Dream Broadband 500Mbps 2.0TB (B\$ 128/mth)	Dream Broadband UNL500 (B\$ 169/mth)
			DEVICE UPFRONT				
iPhone 17 256GB	B\$ 1,299	B\$ 1,288	B\$ 1,045	B\$ 899	B\$ 699	B\$ 599	B\$ 469
iPhone 17 512GB	B\$ 1,619	B\$ 1,608	B\$ 1,345	B\$ 1,169	B\$ 1,119	B\$ 1,069	B\$ 919
iPhone Air 256GB	B\$ 1,619	B\$ 1,608	B\$ 1,345	B\$ 1,169	B\$ 1,119	B\$ 1,069	B\$ 919
iPhone Air 512GB	B\$ 1,949	B\$ 1,938	B\$ 1,635	B\$ 1,469	B\$ 1,369	B\$ 1,319	B\$ 1,289
iPhone Air 1TB	B\$ 2,279	B\$ 2,268	B\$ 1,925	B\$ 1,759	B\$ 1,659	B\$ 1,609	B\$ 1,579
iPhone 17 Pro 256GB	B\$ 1,789	B\$ 1,778	B\$ 1,500	B\$ 1,350	B\$ 1,250	B\$ 1,200	B\$ 900
iPhone 17 Pro 512GB	B\$ 2,119	B\$ 2,108	B\$ 1,800	B\$ 1,650	B\$ 1,550	B\$ 1,500	B\$ 1,200

iPhone 17 Pro 1TB	B\$ 2,449	B\$ 2,438	B\$ 2,100	B\$ 1,950	B\$ 1,850	B\$ 1,800	B\$ 1,500
iPhone 17 Pro Max 256GB	B\$ 1,949	B\$ 1,938	B\$ 1,700	B\$ 1,600	B\$ 1,500	B\$ 1,450	B\$ 1,200
iPhone 17 Pro Max 512GB	B\$ 2,279	B\$ 2,268	B\$ 2,000	B\$ 1,800	B\$ 1,700	B\$ 1,650	B\$ 1,300
iPhone 17 Pro Max 1TB	B\$ 2,609	B\$ 2,598	B\$ 2,300	B\$ 2,100	B\$ 2,000	B\$ 1,950	B\$ 1,700
iPhone 17 Pro Max 2TB	B\$ 3,259	B\$ 3,248	B\$ 2,800	B\$ 2,600	B\$ 2,500	B\$ 2,450	B\$ 2,200

Notes:

- a. Customers will receive a free Apple 20W USB-C Power Adapter when they bundle the iPhone17 smartphone series with our Dream Broadband Bundle Plans.

- (ii) Apple Watch Series 11

Kindly refer below the pricing details for our Apple Watch Series 11 when customers bundle with our Dream Broadband Plans (Dream 200Mbps 1.3TB, Dream 300Mbps 1.3TB, Dream 300Mbps 1.8TB, Dream 500Mbps 2TB & Dream UNL500).

Device Model	Retail Price	Imagine Customer Outright Purchase price	Dream Broadband 200Mbps 1.3TB (B\$ 65/mth)	Dream Broadband 300Mbps 1.3TB (B\$ 75/mth)	Dream Broadband 300Mbps 1.8TB (B\$ 118/mth)	Dream Broadband 500Mbps 2.0TB (B\$ 128/mth)	Dream Broadband UNL500 (B\$ 169/mth)
			DEVICE UPFRONT				
Apple Watch Series 11 Aluminium (42MM GPS)	B\$ 589	B\$ 578	B\$ 388	B\$ 308	B\$ 258	B\$ 148	B\$ 0
Apple Watch Series 11 Aluminium (46 MM GPS)	B\$ 639	B\$ 628	B\$ 438	B\$ 358	B\$ 308	B\$ 208	B\$ 50

Wish Postpaid 24 Months Contract Term

- (i) Apple iPhone17 Smartphone Series



Kindly refer below the pricing details for our Apple iPhone17 smartphone series when customers bundle with our Wish Postpaid Plans (Wish15, Wish25, Wish50).

Device Model	Retail Price	Imagine Customer Outright Purchase Price	Wish15 (B\$28/month)	Wish25 (B\$45/month)	Wish50 (B\$75/month)
			Device Upfront		
iPhone 17 256GB	B\$ 1,299	B\$ 1,288	B\$ 1,140	B\$ 1,045	B\$ 899
iPhone 17 512GB	B\$ 1,619	B\$ 1,608	B\$ 1,430	B\$ 1,345	B\$ 1,169
iPhone Air 256GB	B\$ 1,619	B\$ 1,608	B\$ 1,430	B\$ 1,345	B\$ 1,169
iPhone Air 512GB	B\$ 1,949	B\$ 1,938	B\$ 1,720	B\$ 1,635	B\$ 1,469
iPhone Air 1TB	B\$ 2,279	B\$ 2,268	B\$ 2,000	B\$ 1,925	B\$ 1,759
iPhone 17 Pro 256GB	B\$ 1,789	B\$ 1,778	B\$ 1,570	B\$ 1,495	B\$ 1,319
iPhone 17 Pro 512GB	B\$ 2,119	B\$ 2,108	B\$ 1,860	B\$ 1,775	B\$ 1,599
iPhone 17 Pro 1TB	B\$ 2,449	B\$ 2,438	B\$ 2,150	B\$ 2,095	B\$ 1,919
iPhone 17 Pro Max 256GB	B\$ 1,949	B\$ 1,938	B\$ 1,710	B\$ 1,645	B\$ 1,459
iPhone 17 Pro Max 512GB	B\$ 2,279	B\$ 2,268	B\$ 2,000	B\$ 1,925	B\$ 1,739
iPhone 17 Pro Max 1TB	B\$ 2,609	B\$ 2,598	B\$ 2,290	B\$ 2,235	B\$ 2,030
iPhone 17 Pro Max 2TB	B\$ 3,259	B\$ 3,248	B\$ 2,850	B\$ 2,800	B\$ 2,600

Notes:

a. Customers will receive a free Apple 20W USB-C Power Adapter when they bundle the iPhone17 smartphone series with our Wish Postpaid Bundle Plans.

(ii) Apple AirPods Pro 3

Kindly refer below the pricing details for our Apple AirPods 3 when customers bundle with our Wish Postpaid Plans (Wish15, Wish25, Wish50)

Device Model	Retail Price	Imagine Customer Outright Purchase price	Package Upfront Price		
			Wish15 (B\$ 28/month)	Wish25 (B\$ 45/month)	Wish50 (B\$ 75/month)
Airpods Pro 3	B\$ 349	B\$ 338	B\$ 278	B\$ 188	B\$ 88

9. Customers who sign up for this Promotion will be required to pay one (1) month's advance rental for the Real Postpaid Device Bundle Plan, Dream Broadband Plan and/or Wish Postpaid Plan.
10. Customers currently on an existing Real Postpaid Device Bundle Plan, or any service promotions or discounts may also be eligible to participate this Promotion subject to the following conditions:
 - i. If an existing Device Bundle or Real Postpaid Device Bundle Customer wishes to subscribe for an additional Real Postpaid Device Bundle plan:
 - a. The customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining payments of the device determined by Imagine; or
 - b. The customer may sign up for a new Real Postpaid Device Bundle Plan.
 - ii. Customers on any service promotions or discounts on their monthly charges who wish to sign up for this Promotion, will forfeit any remaining rewards or discounts.
11. Customers who have successfully subscribed to this Promotion are not allowed to upgrade or downgrade their Real Postpaid Device Bundle Plan for the duration of the contract period upon successful activation.
 - (i) In the event that the Customer downgrades or upgrades the Real Postpaid Device Bundle Plan their contract period, the Customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining instalments of the device determined by Imagine.
 - (ii) In the event that the Customer terminates the Real Postpaid Device Bundle within their contract period, the Customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining instalments of the device determined by Imagine.
12. Customers who subscribe to Dream Bundle plans would have to un-bundle their existing Dream Broadband and Wish Mobile Postpaid services and must recontract their Dream Broadband Standalone to 24-month and Real 38/Real 58 to be eligible for this Promotion. The contract penalty will be waived if the Customer's Dream Bundle contract period is six (6) months or below.
13. Customers who signed up for the Real Postpaid Device Bundle Plan Promotion will be eligible for future Dream Broadband or Wish Mobile Postpaid promotions.
14. Each Customer shall be entitled to a maximum of one (1) Apple iPhone17 smartphone device, whether under our Real Postpaid Device Bundle Plan subscription, Wish Postpaid Bundle Plan, Dream Broadband Bundle Plan or via outright purchase.
15. Imagine retains ownership of the device for the duration of the contract period. Customers who wish to own the device can choose to purchase it outright at the point of sale.
16. To ensure timely payments, Imagine reserves the right to reclaim any device associated with an unpaid bill that exceeds three (3) months. Customers are responsible for returning the device upon request. Failure to do so may result in legal action and additional charges including but not limited to outstanding device cost, contract penalties, legal fees, and any collection fees.
17. Returned devices will be assessed by Imagine and if deemed faulty, Customers are responsible for any

repairs necessary to make the device functional for resale. Customers are required to pay all applicable fees and charges including but not limited to the rental charges for the remaining months of the contract period, any collection fees and remaining instalments of the device as determined by Imagine.

18. Customers are responsible for any loss, theft or damage to the device at all times and shall continue to pay the total rental charges for the remaining months of the contract period, if applicable, notwithstanding that the device is lost or damaged.
19. New customers are required to use Direct Debit for payments, which allows for automatic deduction of their monthly bill directly from your bank account. Existing customers can choose to switch to Direct Debit at any time.
20. Service cancellations for new broadband sign-ups. Customers are not allowed to cancel their subscribed plan within a 24-month contract period. (based on the chosen contract Dream Broadband plan)
 - (i) In the event that the Customer requests a service cancellation due to lack of infrastructure, non-standard installation or additional external costs, the cancellation request shall be reviewed by Imagine on a case-by-case basis.
21. Customers are not allowed to cancel their subscribed plan within 24-month contract period. (based on the chosen contract Dream Broadband plan).
22. Upon the expiration of the contract, Imagine shall notify Customers via email or SMS three (3) months prior to the expiry. Customers shall have the options to:
 - i) subscribe to any Dream Broadband plan; or
 - ii) subscribe to any Biz Broadband plan; or
 - iii) subscribe to any Wish Postpaid plan; or
 - iv) subscribe to any Real Postpaid Mobile plan; or
 - v) request to Imagine for termination.
23. Device warranty
 - (i) All iPhone 17 smartphone devices are covered by AV Electronics Sdn Bhd for a period of one (1) year limited warranty.
 - (ii) This warranty is valid for a period of one (1) year from the date of purchase from Imagine.
 - (iii) Customers may claim their warranty and provide receipt of purchase from **AV Electronics** at the address as below:

AV Electronics Sdn Bhd,
Unit 27, Block B,
Ground Floor Bgn Awg Hj Ahmad Awg Hassan & Anak Anak Kg Kiulap,
BE1518 Bandar Seri Begawan.
Tel: +673 223 7650.
 - (iv) Customers can also register for the SHIELD+ Extended Warranty. Customer can register at a later timing, but it will be based on activation date. This is exclusive for iPhone17 smartphone series only.
 - (v) The registration can be done via the links below:
 - (i) Coverage and T&C: <https://www.protechdevices.com/pages/shield-plus>
 - (ii) Registration - <https://register.protechdevices.com>

24. Change of ownership

Any change of account ownership by the Customer, except in the event of death or otherwise as consented to by Imagine, will be deemed as a breach of contract, and will require the customer to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and installments (if applicable) or device penalty of the device determined by Imagine.

25. Relocation within the same premise

The Customer can contact our customer service to schedule for installation at the new location. We will be using the existing Primary unit, Secondary unit, Splitter, and Access Terminal Box (ATB). Additionally, there will be charges for the new fibre optic cable. New installation charge also applies.

26. Early termination fees

Any early termination of the contract will incur penalty fees and charges. This may include but is not limited to a total of rental charges for the remaining months of the contract period and the cost of the device, or subject to Imagine's discretion.

27. Imagine reserves the right to deem the offer void if the Customer does not comply with these Terms and Conditions for this Promotion including Imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by Imagine under these terms and conditions shall be additional to the rights conferred by Imagine under Imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the Customer.

28. All details and particulars registered by the Customer must be true, accurate and complete.

29. Imagine shall not be liable for any delay, failure, or omission in carrying out this device bundle.

30. Imagine shall not be liable for any claims, losses and damages sustained by the Customer.

31. Imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.

32. Imagine reserves the right to alter these Terms and Conditions at any time with one (1) month prior notice to the Customers.

33. Customers in this Promotion shall accept the Terms and Conditions and the alteration thereof.

34. All decisions are at the discretion of Imagine and shall be deemed final.