APPLE IPHONE 18, IPHONE DUO, APPLE WATCH 12, ULTRA 4 AND AIRPODS 5 OFFERS

Terms & Conditions

1. Incorporation by reference, in addition to:
   i. The General Terms and Conditions of Service;
   ii. Imagine Broadband Service Terms and Conditions;
   iii. Imagine Mobile Postpaid Service Terms and Conditions; and/or
   iv. Imagine Device Bundle Terms and Conditions;
   v. Imagine Real Device Bundle Terms and Conditions.

   Which terms and conditions deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions. These Specific Terms and Conditions are available on Imagine's website or can be requested upon written request.

2. The Apple Device Bundle offers customers a lower price than the retail price when they purchase the Apple iPhone 18 Pro Smartphone Series, Apple iPhone Duo Smartphone Series, Apple Watch Series 12, Apple Watch Ultra 4 and AirPods 5 with a Real Device Postpaid Device Bundle Plan, Dream Broadband plan or Wish Postpaid plan on a 24-month contract (hereinafter collectively referred to as "Promotion").
3. This Promotion is valid from 23rd October 2026 (hereinafter referred to as 'Promotion Period').
4. This Promotion is available on a first-come, first-served basis and is subject to stock availability.
5. This Promotion is exclusively available at the Citi Square, Rimba PosBru, Yayasan and Panaga Imagine centre.
6. This Promotion is applicable for all new and existing customers who wish to outright purchase or to subscribe to any of the plans as follows:
   i. Sign-up or recontract, or switch to a Real Postpaid Device Bundle Plan

Real Postpaid Device Bundle Plan	Contract Period
Real 38	24 Months
Real 58	24 Months

   ii. Sign-up or recontract or switch to a Dream Broadband Plan

Dream Broadband Plan	Contract Period
Dream Broadband 100Mbps 700GB	24 Months
Dream Broadband 200Mbps 700GB	24 Months
Dream Broadband 200Mbps 1.3TB	24 Months
Dream Broadband 300Mbps 1.3TB	24 Months
Dream Broadband 300Mbps 1.8TB	24 Months
Dream Broadband 500Mbps 2.0TB	24 Months
Dream Broadband UNL500	24 Months

iii. Recontract to a Dream Broadband Plan (Not eligible for Sign-Up or Port-In)

Dream Broadband Plan	Contract Period
Dream Broadband UNL1Gbps	24 Months

iv. Sign-up or recontract, or switch to Wish Postpaid Plan

Wish Postpaid Plan	Contract Period
Wish 6	24 Months
Wish 15	24 Months
Wish 25	24 Months
Wish 50	24 Months

7. Customers are not eligible for this Promotion if:

   i. Customers have any outstanding payments with Imagine;
   ii. their service is temporarily disconnected or temporarily out of service; and/or
   iii. Customers subscribe to any Biz Mobile Plans.

8. The monthly rental and instalment charges for this Promotion will vary according to the Customer's chosen Real Postpaid Device Bundle Plan Subscription.

9. Pricing Details

Retail Outright Purchase

Device Model	Retail Price
iPhone 18 Pro 256GB	B$1,949
iPhone 18 Pro 512GB	B$2,269
iPhone 18 Pro 1TB	B$2,909
iPhone 18 Pro 2TB	B$3,879
iPhone 18 Pro Max 256GB	B$2,109
iPhone 18 Pro Max 512GB	B$2,439
iPhone 18 Pro Max 1TB	B$3,079
iPhone 18 Pro Max 2TB	B$4,039
iPhone Duo 256GB	B$3,249
iPhone Duo 512GB	B$3,579
iPhone Duo 1TB	B$4,209
iPhone Duo 2TB	B$5,179
Apple Watch Series 12 BT 42mm	B$589
Apple Watch Series 12 BT 46mm	B$659

Apple Watch Ultra 4 49mm	B$1,189
Apple AirPods 5 (Standard)	B$199
Apple AirPods 5 (Wireless Charging Case)	B$219

Real Postpaid Device Bundle Plan 24 Months Contract Term

Apple iPhone 18 Pro Series

Pricing details for our Real Postpaid Device Bundle Plan of the Apple iPhone 18 Pro series models when customers bundle with our Real Postpaid Mobile Plans (Real38 & Real58):

iPhone 18 Models	24-Month Contract Term					
	REAL 38 (18GB)			REAL 58 (35GB)		
	MRC	Device Instalment	Total Monthly	MRC	Device Instalment	Total Monthly
iPhone 18 Pro 256GB	B$38	B$100	B$138	B$58	B$100	B$158
iPhone 18 Pro 512GB		B$120	B$158		B$120	B$178
iPhone 18 Pro 1TB		B$150	B$188		B$150	B$208
iPhone 18 Pro 2TB		B$200	B$238		B$200	B$258
iPhone 18 Pro Max 256GB		B$110	B$148		B$110	B$168
iPhone 18 Pro Max 512GB		B$130	B$168		B$130	B$188
iPhone 18 Pro Max 1TB		B$160	B$198		B$160	B$218
iPhone 18 Pro Max 2TB		B$210	B$248		B$210	B$268

Apple iPhone Duo Series

Pricing details for our Real Postpaid Device Bundle Plan of the Apple iPhone 18 Pro series models when customers bundle with our Real Postpaid Mobile Plans (Real38 & Real58):

iPhone Duo Models	24-Month Contract Term					
	REAL 38 (18GB)			REAL 58 (35GB)		
	MRC	Device Instalment	Total Monthly	MRC	Device Instalment	Total Monthly
iPhone Duo 256GB	B$38	B$170	B$208	B$58	B$170	B$228
iPhone Duo 512GB		B$190	B$228		B$190	B$248
iPhone Duo 1TB		B$230	B$268		B$230	B$288
iPhone Duo 2TB		B$280	B$318		B$280	B$338

Dream Broadband 24 Months Contract Term

i. Apple iPhone 18 Pro Series

Kindly refer to the pricing details for our Apple iPhone 18 Pro Series when customers bundle with our Dream Broadband Plans (Dream 100Mbps 700GB, Dream 200Mbps 700GB, Dream 200Mbps 1.3TB, Dream 300Mbps 1.3TB, Dream 300Mbps 1.8TB, Dream 500Mbps 2TB, Dream UNL500 & Dream UNL1Gbps).

For Dream UNL1Gbps, the bundled device offering will be available on a recontract-only basis, subject to a 24-month contract term and provided that the customer's existing contract has expired. This offer will not be available to new sign-up or port-in customers.

Device Model	Dream Broadband							
	100Mbps 700GB	200Mbps 700GB	200Mbps 1.3TB	300Mbps 1.3TB	300Mbps 1.8TB	500Mbps 2.0TB	UNL 500	UNL 1Gbps
iPhone 18 Pro 256GB	B$ 1,849		B$ 1,749		B$ 1,649		B$ 1,449	
iPhone 18 Pro 512GB	B$ 2,169		B$ 2,069		B$ 1,969		B$ 1,769	
iPhone 18 Pro 1TB	B$ 2,809		B$ 2,709		B$ 2,609		B$ 2,409	
iPhone 18 Pro 2TB	B$ 3,779		B$ 3,679		B$ 3,579		B$ 3,379	
iPhone 18 Pro Max 256GB	B$ 2,009		B$ 1,909		B$ 1,809		B$ 1,609	
iPhone 18 Pro Max 512GB	B$ 2,339		B$ 2,239		B$ 2,139		B$ 1,939	
iPhone 18 Pro Max 1TB	B$ 2,979		B$ 2,879		B$ 2,779		B$ 2,579	
iPhone 18 Pro Max 2TB	B$ 3,939		B$ 3,839		B$ 3,739		B$ 3,539	

ii. Apple iPhone Duo Series

Kindly refer to the pricing details for our Apple iPhone Duo Series when customers bundle with our Dream Broadband Plans (Dream 100Mbps 700GB, Dream 200Mbps 700GB, Dream 200Mbps 1.3TB, Dream 300Mbps 1.3TB, Dream 300Mbps 1.8TB, Dream 500Mbps 2TB, Dream UNL500 & Dream UNL1Gbps).

For Dream UNL1Gbps, the bundled device offering will be available on a recontract-only basis, subject to a 24-month contract term and provided that the customer's existing contract has expired. This offer will not be available to new sign-up or port-in customers.

Device Model	Dream Broadband							
	100Mbps 700GB	200Mbps 700GB	200Mbps 1.3TB	300Mbps 1.3TB	300Mbps 1.8TB	500Mbps 2.0TB	UNL 500	UNL 1Gbps
iPhone Duo 256GB	B$3,149		B$3,049		B$2,949		B$2,749	
iPhone Duo 512GB	B$3,479		B$3,379		B$3,279		B$3,079	
iPhone Duo 1TB	B$4,109		B$4,009		B$3,909		B$3,709	
iPhone Duo 2TB	B$5,079		B$4,979		B$4,879		B$4,679	

iii. Apple Watch Series 12 and Apple Watch Ultra 4

Kindly refer to the pricing details for our Apple Watch Series 12 when customers bundle with our Dream Broadband Plans (Dream 100Mbps 700GB, Dream 200Mbps 700GB, Dream 200Mbps 1.3TB, Dream 300Mbps 1.3TB, Dream 300Mbps 1.8TB, Dream 500Mbps 2TB, Dream UNL500 & Dream UNL1Gbps).

For Dream UNL1Gbps, the bundled device offering will be available on a recontract-only basis, subject to a 24-month contract term and provided that the customer's existing contract has expired. This offer will not be available to new sign-up or port-in customers.

Device Model	Dream Broadband							
	100Mbps 700GB	200Mbps 700GB	200Mbps 1.3TB	300Mbps 1.3TB	300Mbps 1.8TB	500Mbps 2.0TB	UNL 500	UNL 1Gbps
	DEVICE UPFRONT							
Apple Watch Series 12 GPS 42mm	B$ 489		B$ 389		B$ 289		B$ 89	
Apple Watch Series 12 GPS 46mm	B$ 559		B$ 459		B$ 359		B$ 159	
Apple Watch Ultra 4 49mm	B$ 1,089		B$ 989		B$ 889		B$ 689	

Wish Postpaid 24 Months Contract Term

i. Apple iPhone 18 Pro Series

Kindly refer to the pricing details for our Apple iPhone 18 Pro series when customers bundle with our Wish Postpaid Plans (Wish6, Wish15, Wish25 & Wish50).

Device Model	Wish 6 (B$18/month)	Wish 15 (B$28/month)	Wish 25 (B$45/month)	Wish 50 (B$75/month)
	DEVICE UPFRONT			
iPhone 18 Pro 256GB	B$ 1,799	B$ 1,749	B$ 1,699	B$ 1,599
iPhone 18 Pro 512GB	B$ 2,119	B$ 2,069	B$ 2,019	B$ 1,919
iPhone 18 Pro 1TB	B$ 2,759	B$ 2,709	B$ 2,659	B$ 2,559
iPhone 18 Pro 2TB	B$ 3,729	B$ 3,679	B$ 3,629	B$ 3,529
iPhone 18 Pro Max 256GB	B$ 1,959	B$ 1,909	B$ 1,859	B$ 1,759
iPhone 18 Pro Max 512GB	B$ 2,289	B$ 2,239	B$ 2,189	B$ 2,089
iPhone 18 Pro Max 1TB	B$ 2,929	B$ 2,879	B$ 2,829	B$ 2,729
iPhone 18 Pro Max 2TB	B$ 3,909	B$ 3,859	B$ 3,809	B$ 3,709

ii. Apple iPhone Duo Series

Kindly refer to the pricing details for our Apple iPhone 18 Pro series when customers bundle with our Wish Postpaid Plans (Wish6, Wish15, Wish25 & Wish50).

Device Model	Wish 6 (B$18/month)	Wish 15 (B$28/month)	Wish 25 (B$45/month)	Wish 50 (B$75/month)
	DEVICE UPFRONT			
iPhone Duo 256GB	B$ 3,119	B$ 3,069	B$ 3,019	B$ 2,919
iPhone Duo 512GB	B$ 3,449	B$ 3,399	B$ 3,349	B$ 3,249
iPhone Duo 1TB	B$ 4,079	B$ 4,029	B$ 3,979	B$ 3,879
iPhone Duo 2TB	B$ 5,049	B$ 4,999	B$ 4,949	B$ 4,849

iii. Apple Watch Series 12 and Apple Watch Ultra 4

Kindly refer to the pricing details for our Apple Watch Series 12 and Apple Watch Ultra 4 when customers bundle with our Wish Postpaid Plans (Wish6, Wish15, Wish25 & Wish50)

Device Model	Wish 6 (B$18/month)	Wish 15 (B$28/month)	Wish 25 (B$45/month)	Wish 50 (B$75/month)
	DEVICE UPFRONT			
Apple Watch Series 12 GPS 42mm	B$539	B$489	B$389	B$289
Apple Watch Series 12 GPS 46mm	B$ 609	B$ 559	B$ 459	B$ 359
Apple Watch Ultra 4 49mm	B$ 1,039	B$ 989	B$ 939	B$ 839

10. iPhone 18 bonus double points

i. Under this promotion, residential customers will be entitled to earn double entries towards their points accumulation for the Imagine 6th Anniversary Grand Draw when they undertake qualifying activities involving the iPhone 18 Pro Series or Duo Series, namely port-in, new sign-up, upgrade, and recontract activities.

ii. The promotion will be effective from the 25th of September 2026 to 31st October 2026 and will be applicable at all Imagine Centres and participating roadshows.

The applicable qualifying activities and corresponding points allocation are illustrated in the table below.

Activity (Dream Broadband / Wish and REAL Postpaid)	No. of Entries	Double Entries
Sign-up, Port-in, or Bundle* (24 months) *Inclusive of prepaid to postpaid change	**6**	**12**
Recontract (24 months)	**12**	**24**
Plan Upgrade	**3**	**6**

11. Customers currently on an existing Real Postpaid Device Bundle Plan, or any service promotions or discounts, may also be eligible to participate in this Promotion, subject to the following conditions:

i. If an existing Device Bundle or Real Postpaid Device Bundle Customer wishes to subscribe to an additional Real Postpaid Device Bundle plan:

a. The customer is required to pay all necessary fees, including but not limited to the rental charges for the remaining months of the contract period and remaining payments of the device determined by Imagine; or

b. The customer may sign up for a new Real Postpaid Device Bundle Plan.

ii. Customers on any service promotions or discounts on their monthly charges who wish to sign up for this Promotion will forfeit any remaining rewards or discounts.

12. Customers who have successfully subscribed to this Promotion are not allowed to upgrade or downgrade their Real Postpaid Device Bundle Plan for the duration of the contract period upon successful activation.

i. In the event that the Customer downgrades or upgrades the Real Postpaid Device Bundle Plan their contract period, the Customer is required to pay all necessary fees and charges, including but not limited

to the rental charges for the remaining months of the contract period and remaining instalments of the device determined by Imagine.

ii. In the event that the Customer terminates the Real Postpaid Device Bundle within their contract period, the Customer is required to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and remaining instalments of the device determined by Imagine.

13. Customers who subscribe to Dream Bundle plans would have to unbundle their existing Dream Broadband and Wish Mobile Postpaid services and must recontract their Dream Broadband Standalone to 24-month and Real 38/Real 58 to be eligible for this Promotion. The contract penalty will be waived if the Customer's Dream Bundle contract period is six (6) months or below.
14. Customers who signed up for the Real Postpaid Device Bundle Plan Promotion will be eligible for future Dream Broadband or Wish Mobile Postpaid promotions.
15. Each Customer shall be entitled to a maximum of one (1) Apple iPhone18 Pro Series or Duo Series device, whether under our Real Postpaid Device Bundle Plan subscription, Wish Postpaid Bundle Plan, Dream Broadband Bundle Plan or via outright purchase.
16. Imagine retains ownership of the device for the duration of the contract period. Customers who wish to own the device can choose to purchase it outright at the point of sale.
17. To ensure timely payments, Imagine reserves the right to reclaim any device associated with an unpaid bill that exceeds three (3) months. Customers are responsible for returning the device upon request. Failure to do so may result in legal action and additional charges including but not limited to outstanding device cost, contract penalties, legal fees, and any collection fee.
18. Returned devices will be assessed by Imagine, and if deemed faulty, Customers are responsible for any repairs necessary to make the device functional for resale. Customers are required to pay all applicable fees and charges including but not limited to the rental charges for the remaining months of the contract period, any collection fees and remaining instalments of the device as determined by Imagine.
19. Customers are responsible for any loss, theft or damage to the device at all times and shall continue to pay the total rental charges for the remaining months of the contract period, if applicable, notwithstanding that the device is lost or damaged.
20. New customers are required to use Direct Debit for payments, which allows for automatic deduction of their monthly bill directly from your bank account. Existing customers can choose to switch to Direct Debit at any time.
21. Service cancellations for new broadband sign-ups. Customers may not cancel their subscribed plan during the 24-month contract period. (based on the chosen contract Dream Broadband plan)

    i. In the event that the Customer requests a service cancellation due to lack of infrastructure, non-standard installation or additional external costs, the cancellation request shall be reviewed by Imagine on a case-by-case basis.

22. Customers are not allowed to cancel their subscribed plan within the 24-month contract period. (based on the chosen contract Dream Broadband plan).
23. Upon the expiration of the contract, Imagine shall notify Customers via email or SMS three (3) months prior to the expiry. Customers shall have the options to:

    i. subscribe to any Dream Broadband plan; or
    ii. subscribe to any Biz Broadband plan; or
    iii. subscribe to any Wish Postpaid plan; or

iv. subscribe to any Real Postpaid Mobile plan; or

v. request to Imagine for termination.

24. Device warranty

i. All iPhone smartphone devices are covered by AV Electronics Sdn Bhd for a period of one (1) year limited warranty.

ii. This warranty is valid for a period of one (1) year from the date of purchase from Imagine.

iii. Customers may claim their warranty and provide receipt of purchase to **AV Electronics** at the address as below:

AV Electronics Sdn Bhd,
Unit 27, Block B,
Ground Floor Bgn Awg Hj Ahmad Awg Hassan & Anak Anak Kg Kiulap,
BE1518 Bandar Seri Begawan.
Tel: +673 223 7650.

iv. Customers can also register for the SHIELD+ Extended Warranty. Customers can register at a later time, but it will be based on the activation date. This is exclusive to the iPhone 18 or Duo smartphone series only.

The registration can be done via the links below:

a. Coverage and T&C: https://www.protechdevices.com/pages/shield-plus
b. Registration - https://register.protechdevices.com

25. Change of ownership

Any change of account ownership by the Customer, except in the event of death or otherwise as consented to by Imagine, will be deemed a breach of contract and will require the Customer to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and instalments (if applicable) or device penalty of the device determined by Imagine.

26. Relocation within the same premises

The Customer can contact our customer service to schedule installation at the new location. We will be using the existing Primary unit, Secondary unit, Splitter, and Access Terminal Box (ATB). Additionally, there will be charges for the new fibre optic cable. A new installation charge also applies.

27. Early termination fees

Any early termination of the contract will incur penalty fees and charges. This may include but is not limited to a total of rental charges for the remaining months of the contract period and the cost of the device, or subject to Imagine's discretion.

28. Imagine reserves the right to deem the offer void if the Customer does not comply with these Terms and Conditions for this Promotion, including Imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by Imagine under these terms and conditions shall be additional to the rights conferred by Imagine under Imagine's General Terms and Conditions for Services and any other terms and conditions agreed and accepted by the Customer.

29. All details and particulars registered by the Customer must be true, accurate and complete.

30. Imagine shall not be liable for any delay, failure, or omission in carrying out this device bundle.

31. Imagine shall not be liable for any claims, losses and damages sustained by the Customer.
32. Imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions, to cancel or make amendments to this offer as well as the giveaways.
33. Imagine reserves the right to alter these Terms and Conditions at any time with one (1) month prior notice to the Customers.
34. Customers in this Promotion shall accept the Terms and Conditions and the alteration thereof.
35. All decisions are at the discretion of Imagine and shall be deemed final.