Samsung Galaxy S26 Series 2026
Terms & Conditions

1. This Promotion Is subject to and shall be read together with the following:
   1.1. The General Terms and Conditions of Service;
   1.2. Imagine Broadband Service Terms and Conditions;
   1.3. Imagine Mobile Postpaid Service Terms and Conditions;
   1.4. Imagine Real Device Bundle Terms and Conditions.
   1.5. Imagine Device Bundle Terms and Conditions;

   Which terms and conditions are deemed to be incorporated by reference, the Customer shall be bound by the following Specific Terms and Conditions. These Specific Terms and Conditions are available on Imagine's website or can be requested upon written request.

2. The Samsung Galaxy S26 Series offers customers a lower price than the retail price when they purchase the Samsung Galaxy S26 Series smartphone bundled with Real Postpaid Device Bundle Plan or Dream Broadband Plan on a 24-month contract (hereinafter collectively referred to as "Promotion").

3. The Samsung Galaxy S26 Series Offer will commence on 21st October 2026 onwards (hereinafter referred to as 'Promotion Period').

4. This Promotion is available on a first-come, first-served basis and is subject to stock availability.

5. This Promotion is exclusively available at Imagine centres (Citis Square, Yayasan, Rimba PosBru and Panaga) and roadshows.

6. This Promotion is applicable for all new and existing customers who wish to subscribe to a Real Device Bundle Plan, or Dream Broadband as follows:
   - Sign-up or recontract or Port-In to a Real Postpaid Device Bundle Plan

Real Device Bundle Plan	Contract Period
Real 38	24 Months
Real 58	24 Months

   - Recontract or Sign-up or Port-In to a Dream Broadband Plan

Dream Broadband Plan	Contract Period
Dream Broadband 200Mbps 1300GB	24 Months

Dream Broadband 300Mbps 1300GB	24 Months
Dream Broadband 300Mbps 1800GB	24 Months
Dream Broadband 500Mbps 2000GB	24 Months
Dream Broadband Unlimited 500Mbps	24 Months

- Recontract to a Dream Broadband Plan (Not eligible for Sign-Up or Port-In)

Dream Broadband Plan	Contract Period
Dream Broadband Unlimited 1Gbps	24 Months

7. Customers are not eligible for this Promotion in the event that:
   i. Customers have any outstanding payments with Imagine;
   ii. their service is temporarily disconnected or temporarily out of service; and/or
   iii. Customers subscribe to any Biz Mobile plans.

8. <u>Pricing</u>
   i. Retail Price
   - Retail Price for Samsung Galaxy Z Series 8:

Samsung Galaxy S26 Model	Retail Price
S26 256GB	B$1,138
S26 512GB	B$1,248
S26+ 256GB	B$1,378
S26+ 512GB	B$1,478
S26 Ultra 256GB	B$1,558
S26 Ultra 512GB	B$1,658
S26 Ultra 1TB	B$2,008

   ii. Monthly rental charges for the Real Device Bundle Plan of the Samsung Galaxy S26 Series:

Samsung Galaxy S26 Model	REAL 38			REAL 58		
	MRC	Device Instalment	Total Monthly	MRC	Device Instalment	Total Monthly
S26 256GB	B$38	B$80	B$118	B$58	B$80	B$138
S26 512GB		B$90	B$128		B$90	B$148
S26+ 256GB		B$110	B$148		B$110	B$168
S26+ 512GB		B$120	B$158		B$120	B$178
S26 Ultra 256GB		B$120	B$158		B$120	B$178

S26 Ultra 512GB		B$130	B$168		B$130	B$188
S26 Ultra 1TB		B$140	B$178		B$140	B$198

iii. Upfront pricing details for the **Dream Broadband Bundle Plan** (*100Mbps 700GB and above*) with Samsung Galaxy S26 Series:

Samsung Galaxy S26 Series Model with Dream Broadband Upfront Price	Dream Broadband Plan (24 Months Contract)					
	200Mbps 1.3TB	300Mbps 1.3TB	300Mbps 1.8TB	500Mbps 2.0TB	UNL500	*UNL 1Gbps
S26 256GB	B$888	B$638	B$438	B$238	B$138	B$138
S26 512GB	B$998	B$798	B$548	B$348	B$248	B$248
S26+ 256GB	B$1,128	B$948	B$678	B$478	B$378	B$378
S26+ 512GB	B$1,228	B$1,048	B$778	B$578	B$478	B$478
S26 Ultra 256GB	B$1,308	B$1,128	B$858	B$658	B$558	B$558
S26 Ultra 512GB	B$1,408	B$1,228	B$958	B$758	B$658	B$658
S26 Ultra 1TB	B$1,758	B$1,578	B$1,308	B$1,108	B$1,008	B$1,008

9. Upgrade and Downgrade of Service (Dream Broadband)

i. If a customer upgrades their Dream Broadband during the Promotional Contract Period, the promotional entitlement shall remain based on the initial plan selected at activation. No additional voucher or device benefit shall be granted.

ii. Eligible customers who have successfully signed up or ported in are not allowed to downgrade their plan for the duration of the contract period. In the event that the customer downgrades their service before fulfilling the contract period, the customer is required to pay cancellation fee(s), including but not limited to any vouchers customers have received under this promotion.

iii. Customers may request termination at any time; however, early termination charges shall apply in accordance with Clause 14 below.

10. Early Termination of Service

i. In the event that the Customer wishes to participate in a device promotion and/or other promotions before fulfilling the contract period, the Customer shall pay the necessary fees and charges, including but not limited to:

a. the remainder of the months remaining of the contract period as determined by Imagine;

b. the cost of the device as determined by Imagine or stipulated in Clause 13, if applicable; and/or
c. the total value of vouchers received under that Service pursuant to Clause 13.

ii. In the event that the Customer terminates their service before fulfilling the contract period, the customer shall pay the necessary fees and charges, including but not limited to:
a. the remainder of the months remaining of the contract period as determined by Imagine;
b. the cost of the device as determined by Imagine or stipulated in Clause 13, if applicable; and
c. the total value of vouchers received under that Service pursuant to Clause 13.

11. Penalty Fees

11.1. Samsung Galaxy Z Series 8 and Watch Series 9 Bundle Plans

Please find below the penalty fee calculation for the device bundles with upfront payment (Dream Broadband and Wish Postpaid) **Does not apply for TRUE Broadband or REAL Postpaid**

$$\textbf{Penalty Fee} = \frac{(\textbf{Retail Price} - \textbf{Device Upfront})}{\textbf{24 Months}} \times \textbf{Number of months remaining in the contract}$$

Please refer to the retail price as stated in above tables.

12. Where a device bundle is selected, ownership of the device shall remain with Imagine until completion of the 24-month contract period and full settlement of all amounts due. Upon successful completion of the contract without default, ownership shall transfer to the Customer at no additional cost. Customers may alternatively purchase the device outright at the prevailing retail price at the point of sale.

13. To ensure timely payments, Imagine reserves the right to reclaim any device associated with an unpaid bill that exceeds three (3) months. Customers are responsible for returning the device upon request.

Failure to do so may result in legal action and recovery of:
- Outstanding subscription charges
- Device penalty
- Legal costs

- Collection fees

14. Service cancellations for new broadband sign-ups. Customers may terminate their contract at any time, but early termination charges apply (based on the chosen contract Dream Broadband or True Broadband Device Bundle plan).
    i. In the event that the Customer requests a service cancellation due to lack of infrastructure, non-standard installation or additional external costs, the cancellation request shall be reviewed by Imagine on a case-by-case basis.

15. Customers may terminate their subscribed plan at any time; however, early termination charges shall apply as set out in Clause 13.

16. Upon the expiration of the contract, Imagine shall notify Customers via email or SMS three (3) months prior to the expiry. Customers shall have the options to:
    i. subscribe to any Dream Broadband plan; or
    ii. subscribe to any True Broadband Device Bundle plan; or
    iii. request to Imagine for termination.

17. Change of ownership
    Any change of account ownership by the Customer, except in the event of death or otherwise as consented to by Imagine, will be deemed as a breach of contract, and will require the customer to pay all necessary fees and charges, including but not limited to the rental charges for the remaining months of the contract period and instalments (if applicable) or device penalty of the device determined by Imagine.

18. Relocation within the same premise
    Customers can contact our customer service to schedule for installation at the new location. We will be using the existing Primary unit, Secondary unit, Splitter, and Access Terminal Box (ATB). Additionally, there will be charges for the new fibre optic cable. New installation charge also applies.

19. Mandatory Device Activation
    All devices purchased must be activated prior to use. Activation may be completed by inserting a valid SIM card into the device or by connecting the device to a Wi-Fi network.

    The Company shall not be liable for any inability to use the device where such activation has not been completed. Customers may seek assistance from in-store staff for device activation, where applicable.

20. Imagine reserves the right to deem the offer void if the Customer does not comply with these Terms and Conditions for this Promotion, including Imagine's General Terms and Conditions for Services as well as such other specific terms and conditions as may be agreed and accepted by the Customer. Such rights conferred by Imagine under these terms and conditions shall be additional to the rights conferred by Imagine under Imagine's General Terms and Conditions for services and any other terms and conditions agreed and accepted by the Customer.

21. Personal Data Protection

21.1. By participating in this Promotion, the Customer acknowledges and agrees that Imagine may collect, use, disclose, and process the Customer's personal data in accordance with the Personal Data Protection Order of Brunei Darussalam ("PDPO") and Imagine's Privacy Policy, as amended from time to time.

21.2. Types of Personal Data Collected

Personal data collected may include, but not limited to:

i. Name, NRIC or other identification number;
ii. Contact details (including phone number and email address);
iii. Service and installation address;
iv. Billing and payment information;
v. Account history and subscription details; and
vi. Any other information reasonably required for the purposes set out below.

21.3. Purpose of Collection, Use and Disclosure

Such personal data may be processed for the following purposes:

i. administering and managing this Promotion;
ii. verifying eligibility, including anti-churn assessments;
iii. facilitating voucher issuance or device bundle fulfilment;
iv. disclosing necessary details to third-party partners solely for the purpose of fulfilling the Promotional entitlement;
v. credit assessment, fraud prevention, debt recovery, and enforcement of contractual rights; and
vi. compliance with applicable laws and regulatory requirements.

21.4. Disclosure to Third Parties

Imagine may disclose personal data to:

i. its affiliates and related corporations;
ii. authorised service providers, contractors, and agents;

iii. device manufacturers, logistics providers, and Promotional partners; and
iv. regulatory authorities or law enforcement agencies, where required by law

Imagine shall take reasonable steps to ensure that such third parties process personal data only for the intended purposes and in accordance with applicable data protection laws.

21.5. Cross-Border Transfers

Where personal data is transferred outside Brunei Darussalam, Imagine shall ensure that:

i. the receiving party is subject to legally enforceable obligations to provide a standard of protection comparable to the PDPO; or
ii. appropriate safeguards are implemented in accordance with applicable data protection requirements.

21.6. Data Retention

Personal data will be retained only for as long as necessary to fulfil the purposes for which it was collected, including for legal, regulatory, accounting, or reporting requirements, after which it will be securely deleted or anonymised.

21.7. Customer Rights

Subject to applicable laws, the Customer has the right to:

i. request access to their personal data held by Imagine;
ii. request correction of any inaccurate or incomplete personal data; and
iii. withdraw consent to the processing of their personal data, where applicable.

Such requests may be made in writing to Imagine through its official customer service channels. Imagine reserves the right to charge a reasonable administrative fee where permitted by law.

21.8. Accuracy of Information

The Customer confirms that all personal data provided is true, accurate, and complete. The Customer shall promptly notify Imagine of any changes to such data.

21.9. Security Safeguards

Imagine shall implement reasonable administrative, technical, and physical safeguards to protect personal data against unauthorised access, collection, use, disclosure, copying, modification, disposal, or similar risks.

21.10. Withdrawal of Consent

Where the Customer withdraws consent for the processing of personal data, the Customer acknowledges that:

i. Imagine may no longer be able to administer the Promotion or provide certain services; and
ii. such withdrawal may result in disqualification from the Promotion or termination of related services, where applicable.

21.11. Prevailing Terms

In the event of any inconsistency between this clause and Imagine's Privacy Policy, the Privacy Policy shall prevail to the extent of such inconsistency.

24. All details and particulars registered by the Customer must be true, accurate and complete.

25. Imagine shall not be liable for any delay, failure, or omission in carrying out this device bundle.

26. Imagine shall not be liable for indirect or consequential losses arising from this Promotion, except where such loss results from Imagine's fraud, gross negligence, or wilful misconduct.

27. Imagine reserves the right at any time in its absolute, sole discretion, notwithstanding anything in these terms and conditions to cancel or make amendments(s) to this offer as well as the giveaways.

28. Imagine reserves the right to alter these Terms and Conditions at any time with one (1) month prior notice to the Customers.

29. Customers in this Promotion shall accept the Terms and Conditions and the alteration thereof.

30. All decisions are at the discretion of Imagine and shall be deemed final.

31. These terms and conditions shall be governed by and construed in accordance with the laws of Brunei Darussalam. The parties hereby submit to the exclusive jurisdiction of the courts of Brunei Darussalam in respect of any dispute arising out of or in connection with these Terms and Conditions.

By signing below, you confirm that you have read, understood and accepted the Terms & Conditions***

Customer Name			
Identity Card (I/C No.)		**Contact Number**	
Signature		**Date**	

FOR OFFICE USE	
Customer Number	
Account Number	
Service Number	
CSR/Field Sales Receipt & Sign	
Date	
Supervisor Receipt & Sign	
Date	